



# Lean in Design-Build

Presenters: Diane Anglin, Ron Migliori, Victor Ortiz

14 October 2019

Lean Construction Institute

Provider Number H561



LCI-DBIA Lean in Design-Build

LCITB.LIDP

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Monday, October 14, 2019



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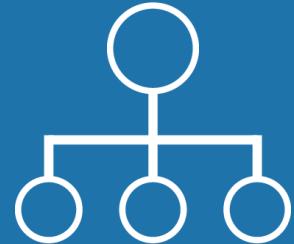
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Questions related to specific materials, methods, and services will be addressed at the conclusion of this presentation.

# Learning Objectives



01.

Participants will understand fundamental concepts of Lean design and construction including identification of waste, definition of value and importance of reliable and predictable flow on project outcomes.

02.

Participants will recognize and understand how Lean is not only for IPD projects, but is particularly well-suited to use in Design-Build which accounts for 40% of non-residential projects.

03.

Participants will understand the fundamentals behind Design-Build done right as recommended by DBIA.

04.

Participants will understand how Lean reinforces Design-Build done right through an understanding of which Lean practices and tools align well with the objectives of Design-Build done right.



## Morning Session Agenda

**8:00 AM –** Agenda, Introductions, Expectations

**8:15 AM –** DBDR and Lean – Foundational Concepts

**10:00 AM –** Break 15 minutes

**10:15 AM –** DB Best Practices/Lean Approaches

**11:45 AM –** How to Start, Q&A, Plus/Delta

**12:00 PM –** Adjourn





## Operating Agreements (Ground Rules)

1. Sit with some new people
2. Participate, stay engaged
3. Questions Encouraged
4. Parking Lot (ok to defer)
5. Cell Phones off
6. Be Comfortable
7. Keep it moving



## Introductions

- What brings you here today?
- What is your experience with Lean and/or Design Build?
- What do you want to learn? What are your expectations?

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20 min discussion  
Tables, then report out “expectations”

# Foundations of Lean



Late 1800's  
Frederick Taylor  
(standard Work)



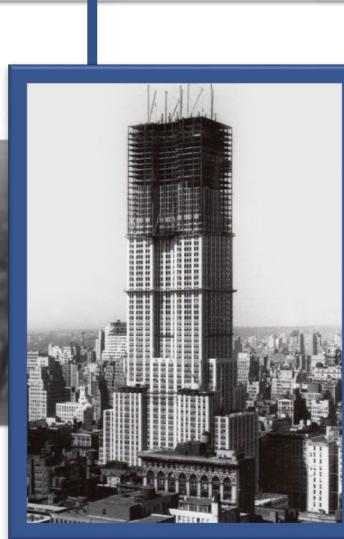
Early 1900's  
Frank & Lillian Gilbreth  
(Time & Motion Study/  
Process Mapping)



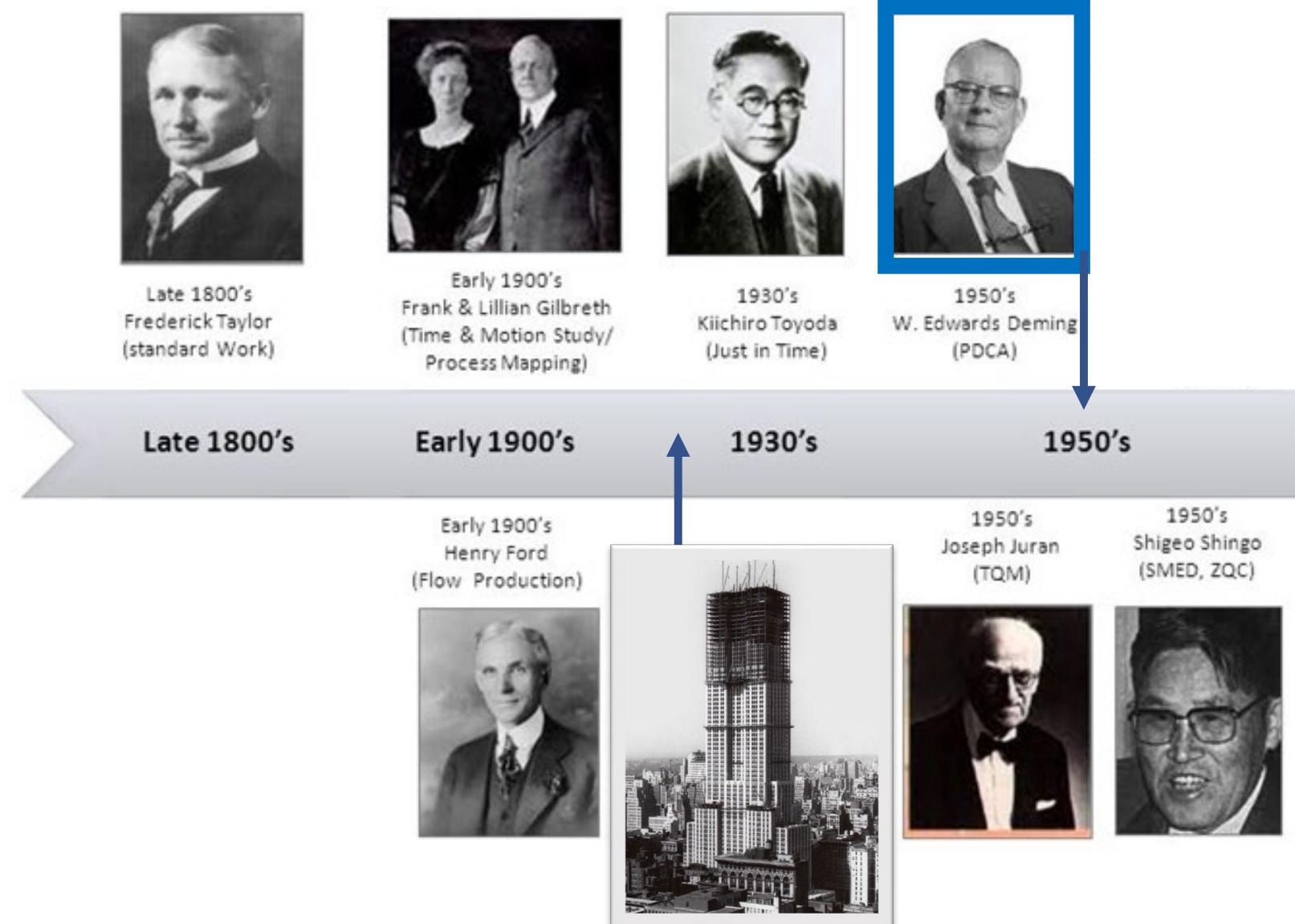
1930's  
Kiichiro Toyoda  
(Just in Time)



Early 1900's  
Henry Ford  
(Flow Production)

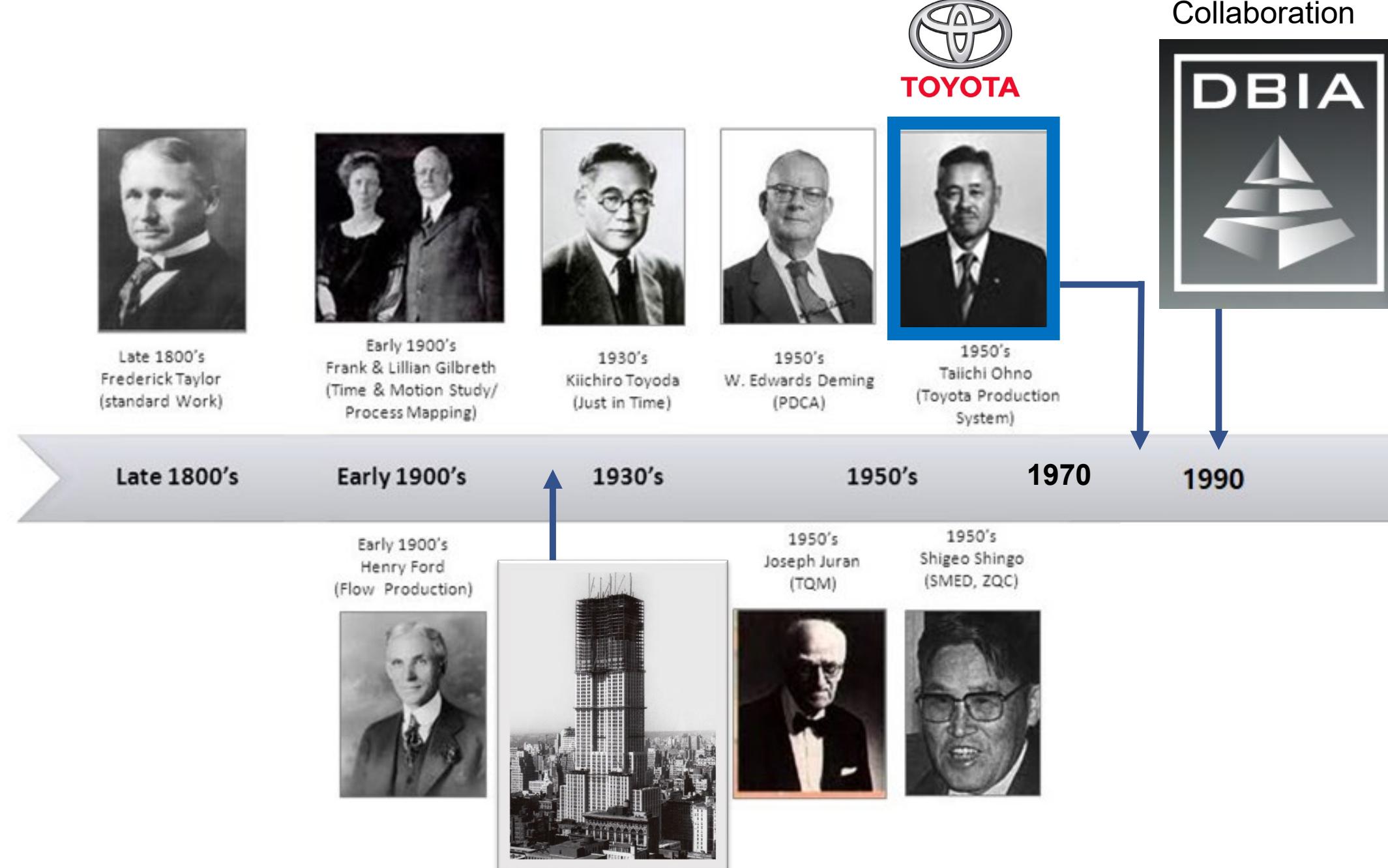


# Foundations of Lean

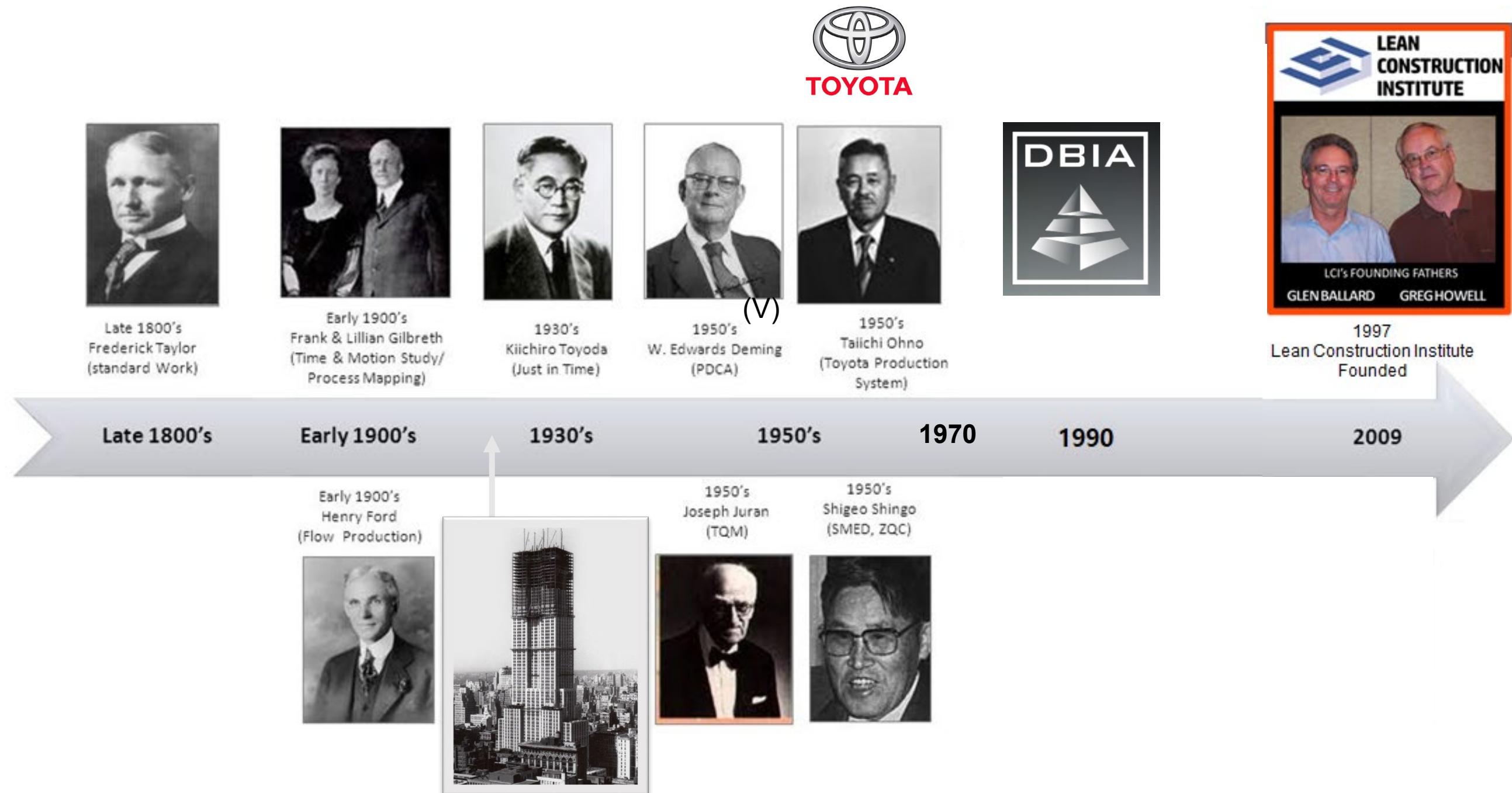


# Foundations of Lean

Toyota did not use the term Lean, instead -- “it is just what we do”.

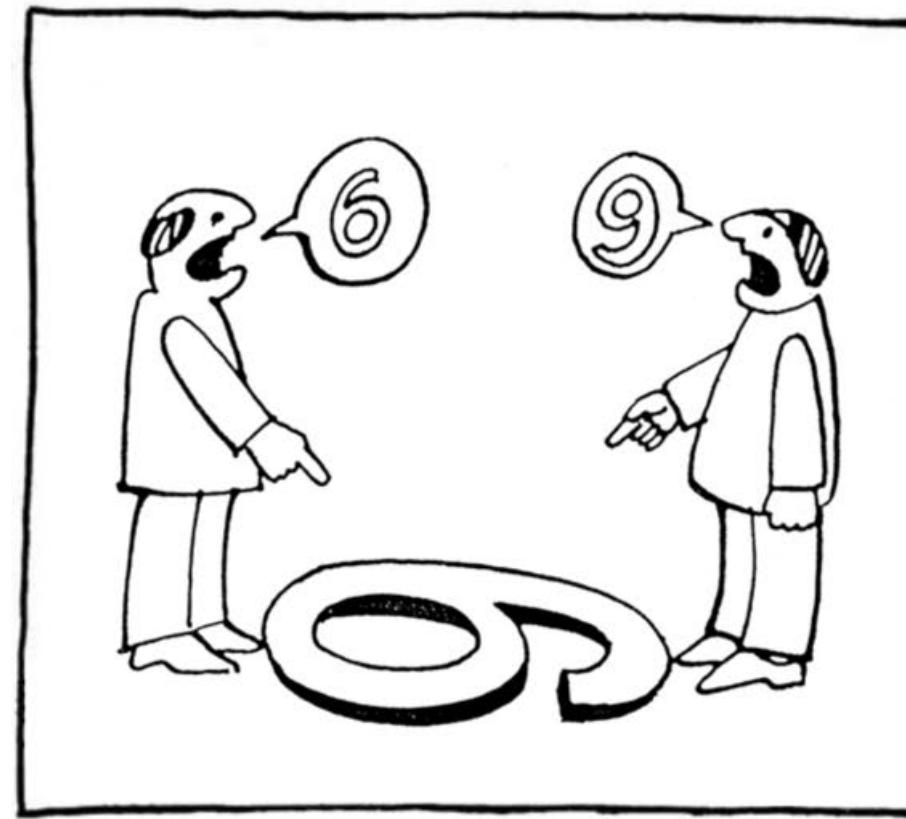


# Foundations of Lean





What we see depends on our perspective.  
We act based on what we see



&



Confusion

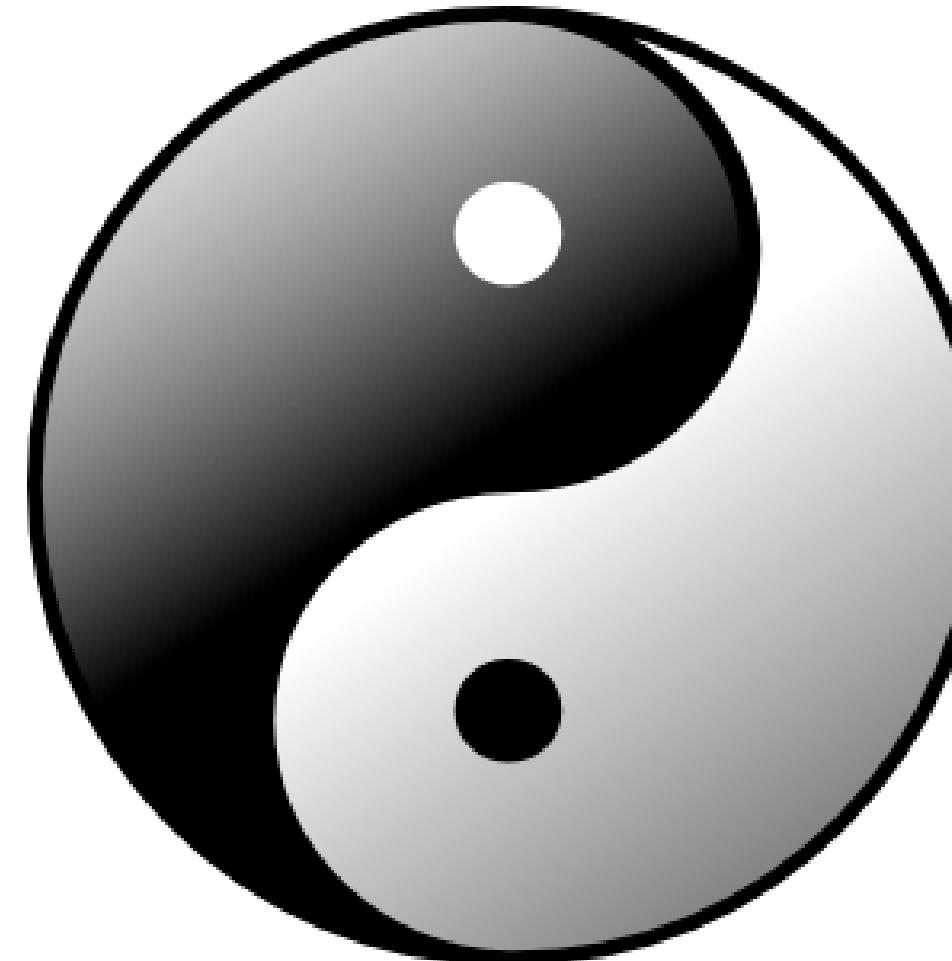
Blame





# PERPETUAL PARADOX

Manage  
Knowing Culture  
Push  
Content Focus  
Reduce Variation  
Reduce Risk  
Control Cost  
Build Your Brand  
Deliver Value  
Git 'er Done



DYNAMIC BALANCE

Lead  
Learning Culture  
Pull  
Process Focus  
Induce Change  
Innovate  
Invest Wisely  
Be Transparent  
Reduce Waste  
Plan to Plan

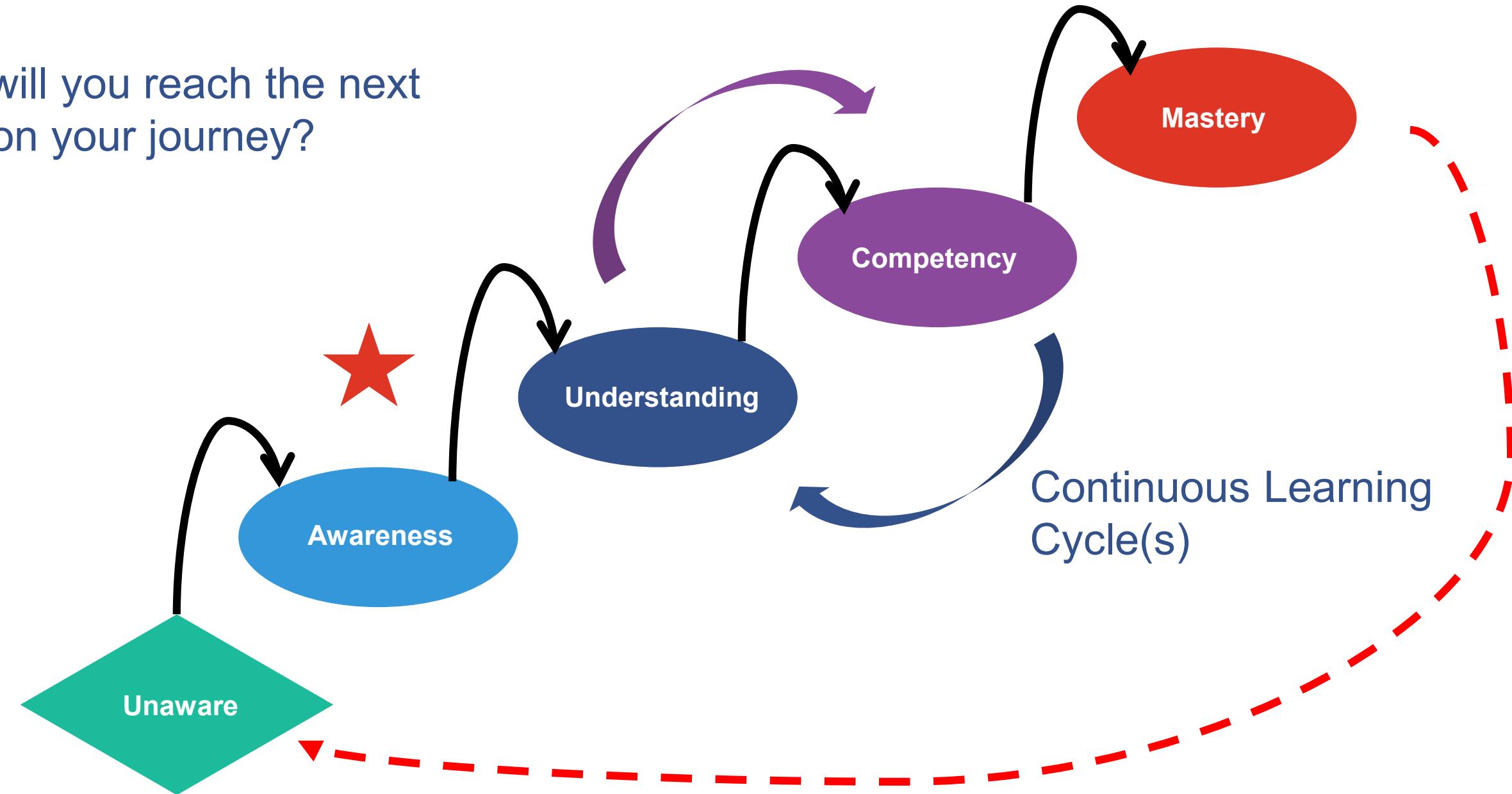


## Assertions

- Lean Concepts and Practices are entirely applicable to DBDR
- Most DBDR practices already utilize many Lean Principles
- Lean does not require Integrated Project Delivery (IPD) contracts, but more and more IPD best practices are being used to improve DBDR contracts
- The more you know about and implement Lean Principles and Lean Practices, the more successful your DBDR projects will be.
- It is important to understand Lean Principles and Practices well enough to identify which current or future recommended practices are or are not Lean.

# Lean Journey to Mastery

How will you reach the next level on your journey?





## A First Principle

If you don't agree on the problem,  
you probably won't agree on the solution.



## Discussion Question

What's working in Design-Build?  
What's not working in Design-Build?

Small Group Discussion  
7 minutes  
Report out: 7 minutes



## Discussion Question

What do the problems with DB have in common?

Root Cause Analysis  
Process vs. Content



## Discussion Question

Root Cause Analysis (“5 Why’s)

Ultimately derive back to the basis of some choice we made:

Our underlying mental models

(Sometimes it takes 6 Why's)



## Traditional Delivery Outcomes...



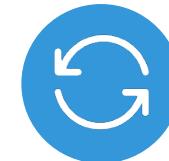
Risk is high.



70% of projects are delivered late.



73% of projects are over budget.



Rework and waste is high.



Teamwork is unreliable.



Customers are not satisfied.



Profit margins are shrinking.

# Current State Conditions



Construction productivity is declining.



Construction costs are skyrocketing.



Injuries are too high.

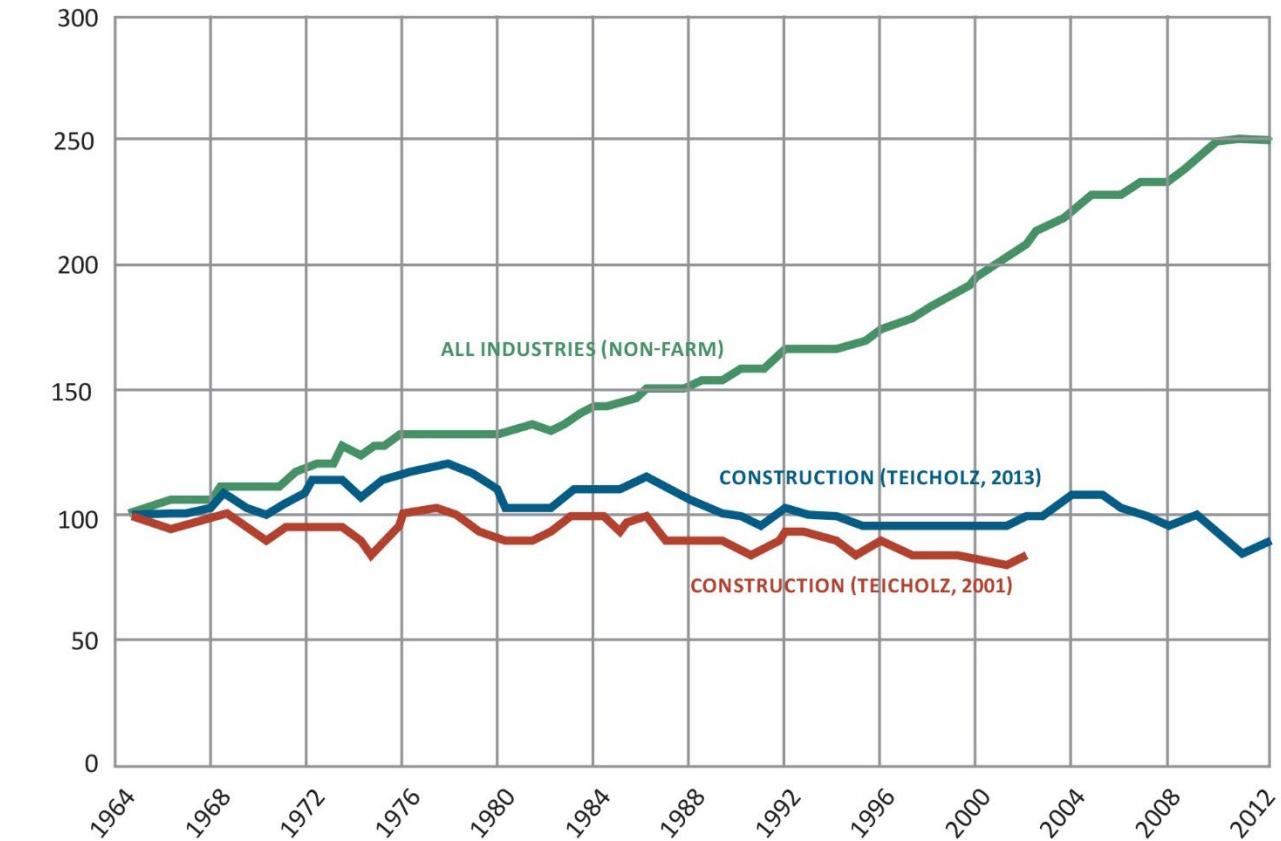


Traditional planning systems are unable to produce predictable workflows.



Workflow reliability directly affects speed and cost of projects.

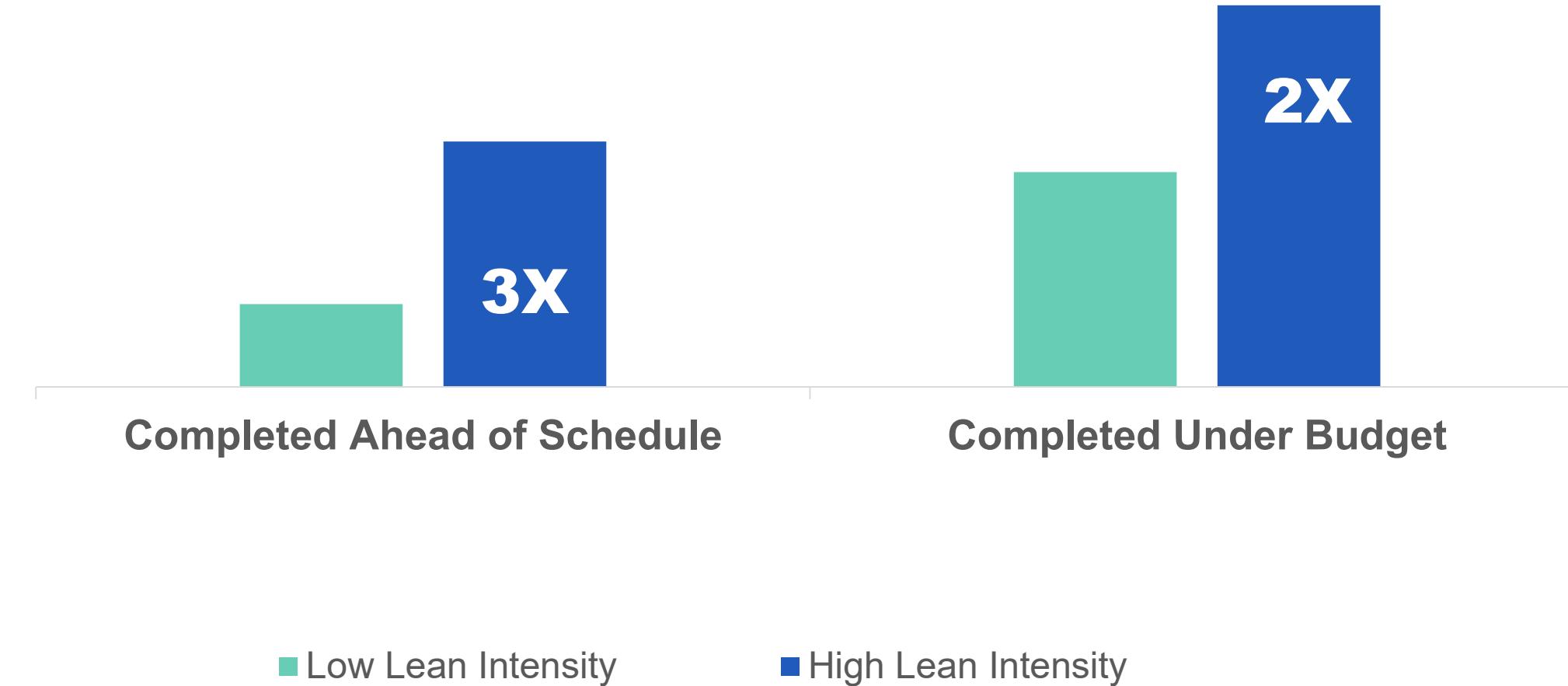
INDEX OF LABOR PRODUCTIVITY





# Correlation of Lean

## Correlation of lean intensity to outcomes (% likelihood on best projects)





*Lean processes bring about improvements not only in cost and delivery but also in quality and safety.*

— WORLD ECONOMIC FORUM'S SHAPING THE FUTURE OF CONSTRUCTION:  
A BREAKTHROUGH IN MINDSET AND TECHNOLOGY (PG. 31).

Source: LCI Transforming Design and Construction 2016





# How do Design-Build (DBDR) and Lean Relate?





## Design-Build is...

An integrated approach to project delivery  
where **design and construction** services are provided  
in **one contract**,  
with a **single point of responsibility** to the owner.

## Lean:

Culture of respect and continuous improvement, and an operations strategy aimed at creating more value for the customer while identifying and eliminating waste

## Lean Project Delivery System:

A systematically organized implementation of Lean Principles and Tools combined to allow a team to operate in unison to create effective production through flow.





## ORGANIZATION



- ✓ Collaborative
- ✓ Contract Strategies | Execution

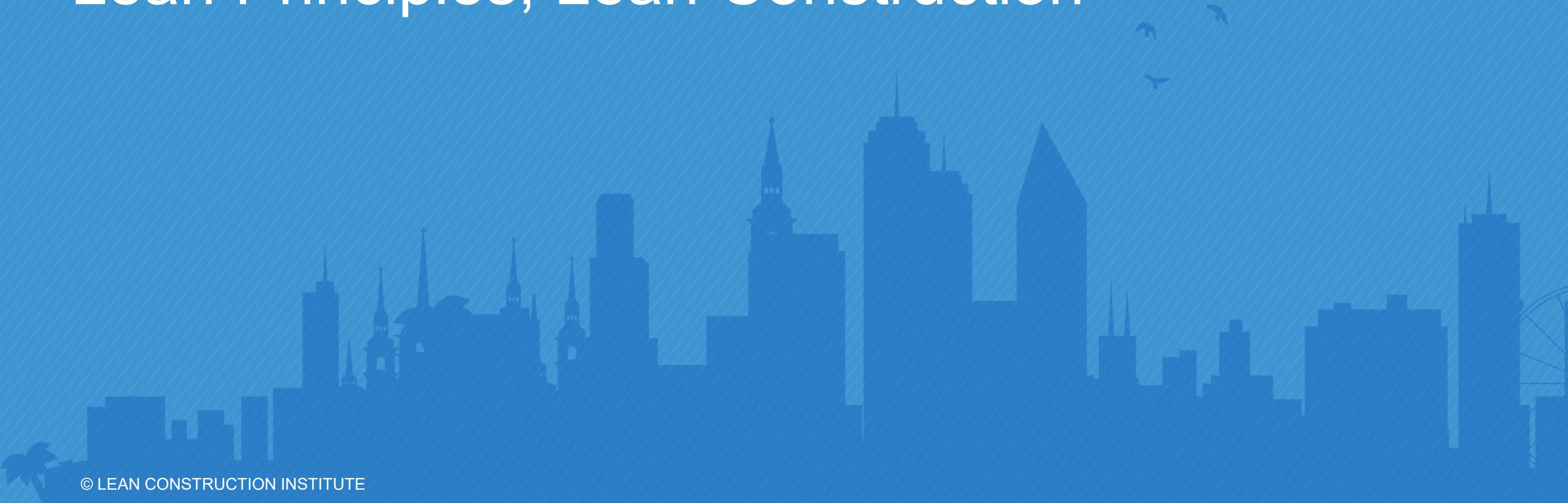
## OPERATIONS



- ✓ Collaborative
- ✓ Production Management
- ✓ Optimize Strategies | Avoid Problems



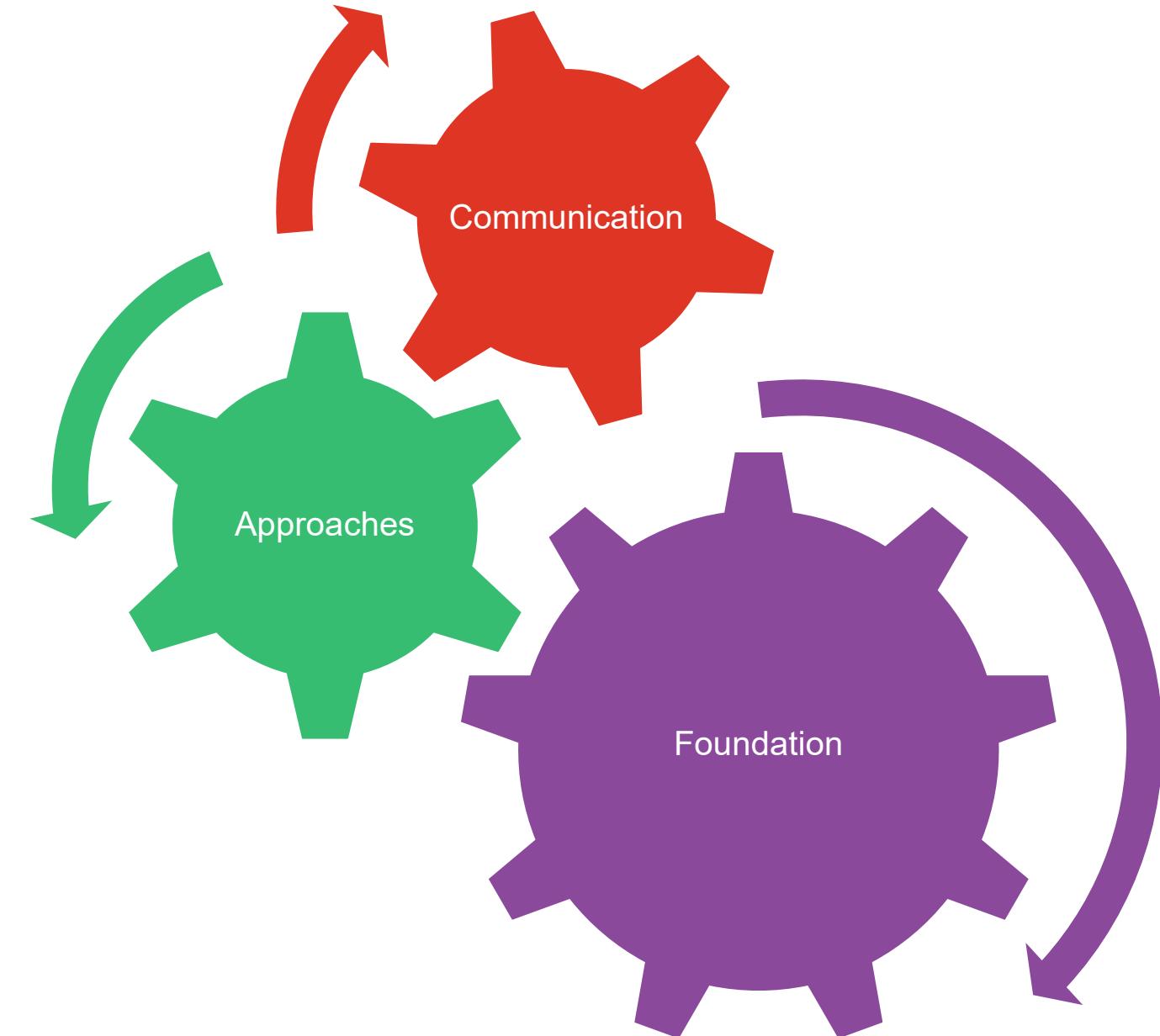
# Lean Principles, Lean Construction



# Lean Operating System

## Components Include:

- Lean Foundation
- Collaborative Communication
- Approaches

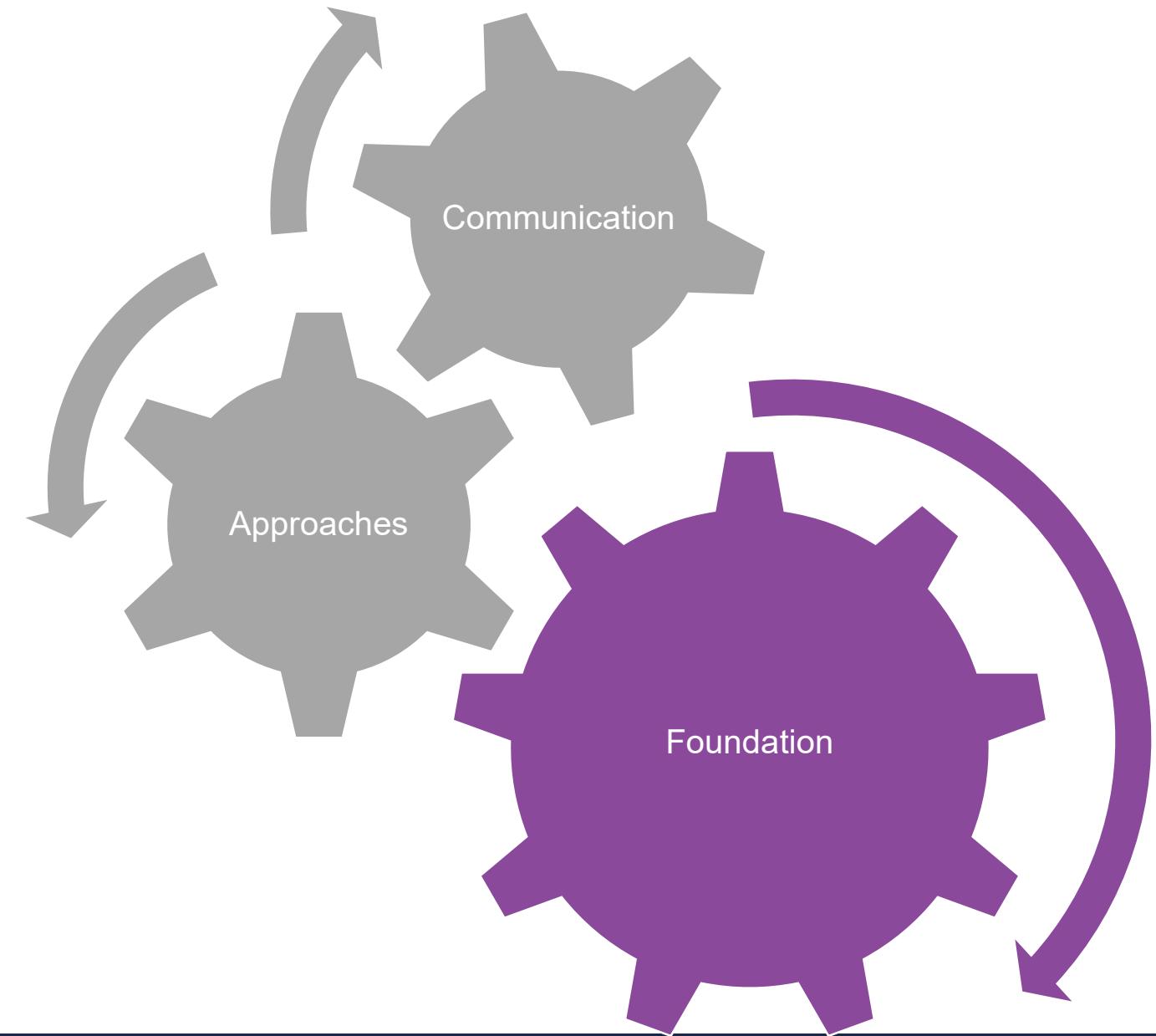




# Lean Operating System

## Components Include:

- Lean Foundation
  - Basic Concepts
  - Six Tenets of Lean
  - 8 Wastes
- Collaborative Communication
- Approaches





## Lean Philosophy and Guiding Principles

### The Lean Fundamentals:

- Value: defined by the customer
- Value Streams: a process approach
- Single-Piece Flow: reduce “WIP”
- Pull: Nothing done until it is needed – “Last Responsible Moment” decisions
- Perfection: The perfect product, delivered instantly, without waste or defect is the ideal pursued through continuous improvement



# Goals of Lean Design & Construction

- 1** Achieve reliable workflow
- 2** Maximize value to the customer
- 3** Minimize waste
- 4** Optimize the whole, not the parts
- 5** Develop a discipline of learning and continuous improvement.





# Eight Types of Waste

Waste is any activity that requires time or resources but does not create value for the customer.



**Over/Under Production**



**Waiting**



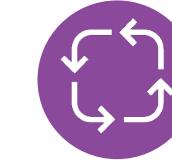
**Unnecessary Transportation**



**Over Processing**



**Excess Inventory**



**Unnecessary Motion**



**Defects**

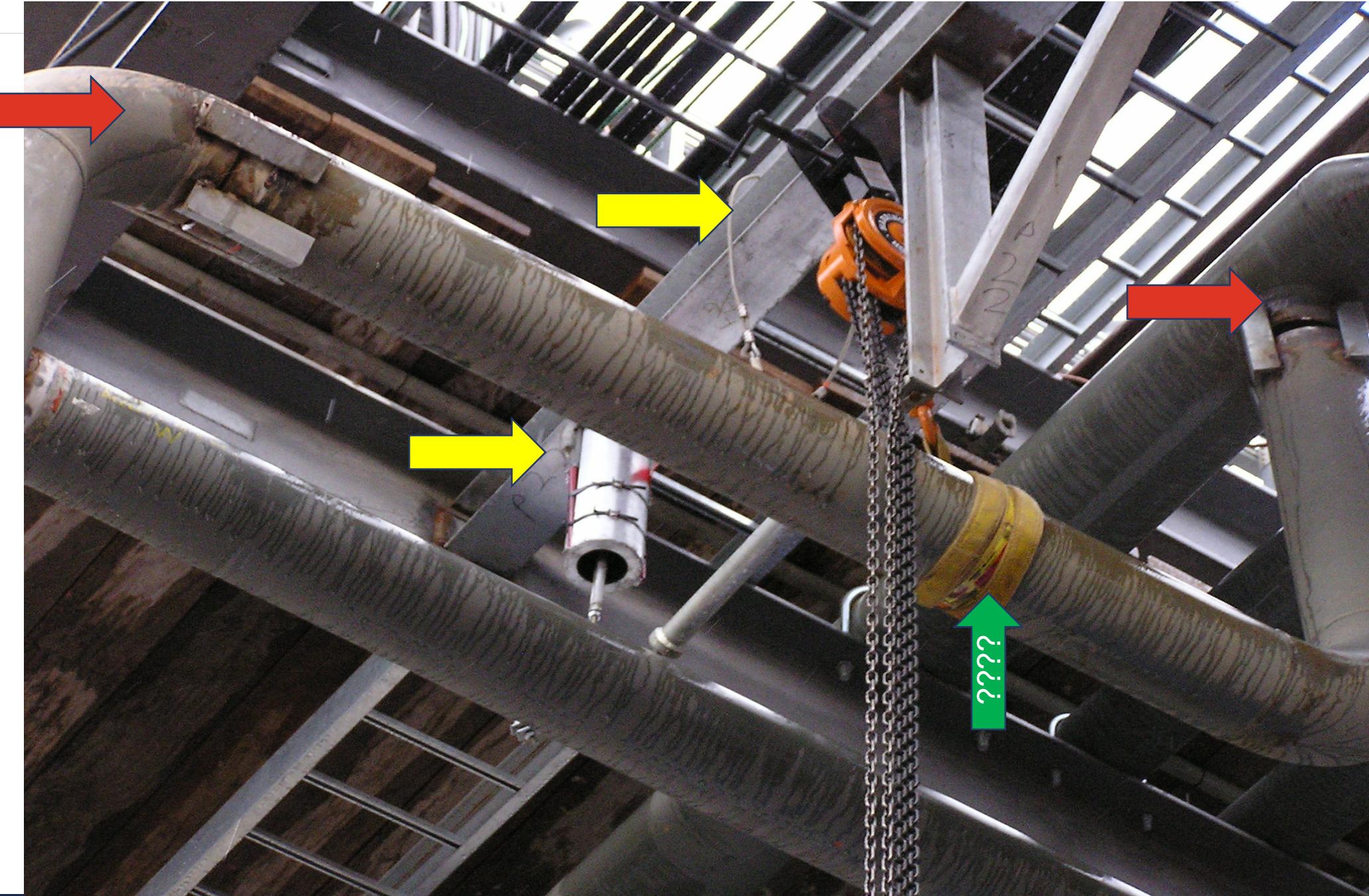


**Unused Creativity of Team Members**  
**(Not listening/Not speaking up)**



What's  
Wrong...

With this  
Picture?





# Waste Walk Analysis

Waste Type	Evidence	Cause(s)	Corrections
O/U-Production			
Waiting			
Processing			
Transport			
Inventory			
Movement			
Defects			
Creativity/Ideas			



What's  
Wrong...



With this  
Picture?





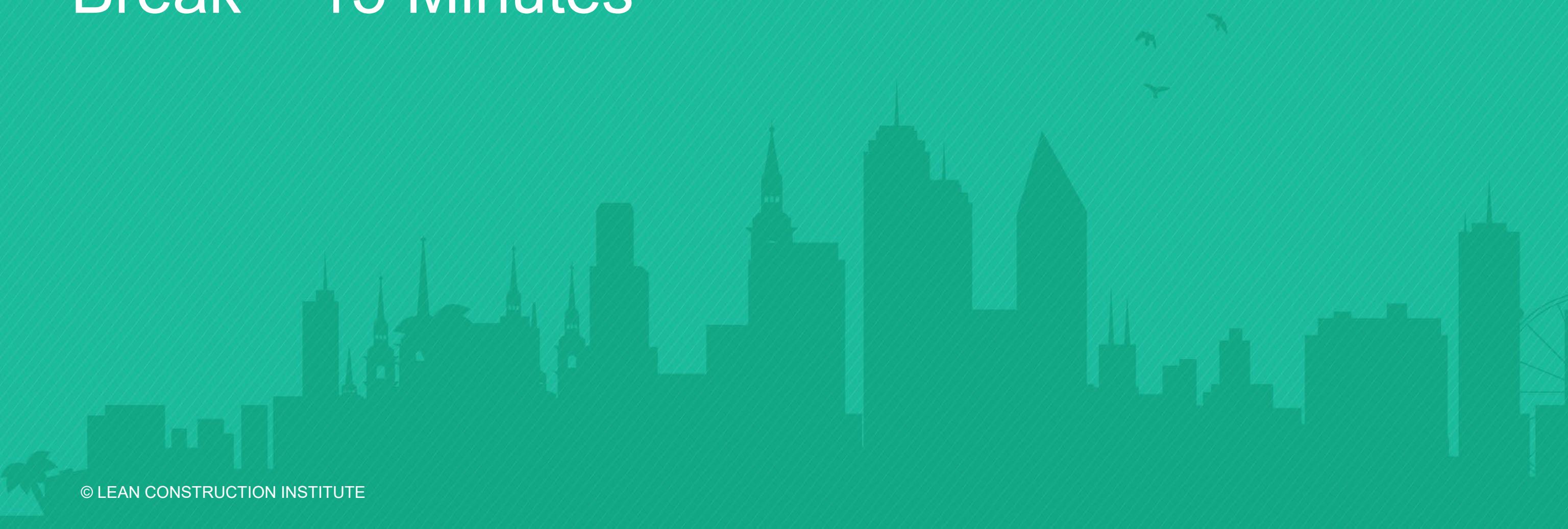
## Discussion Question

List examples of waste you see in design  
and construction process

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Table Discussion  
10 minutes  
Report out: 5 minutes

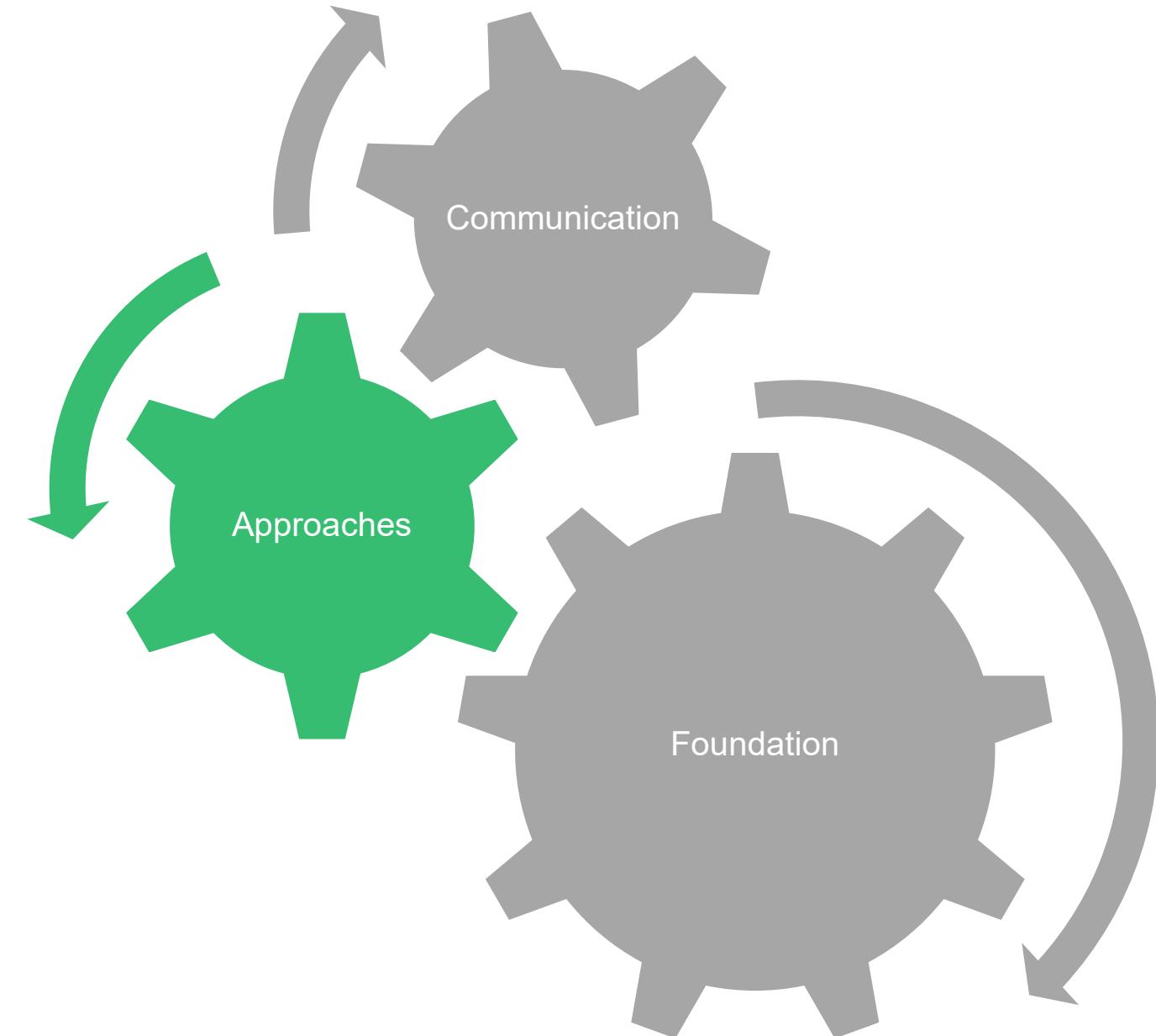
# Break – 15 Minutes



# Lean Operating System

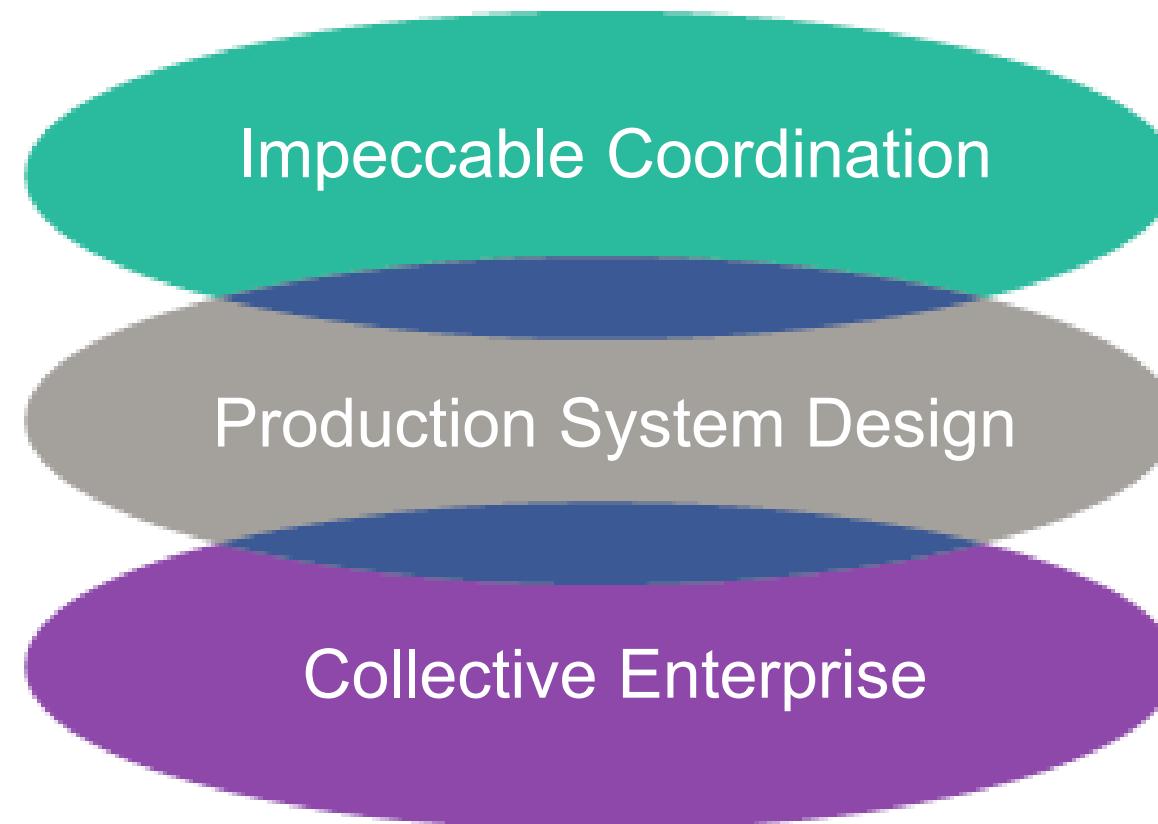
## Components Include:

- Lean Foundation
- Approaches:
  - Team Organization
  - Big Room Mindset
  - Target Value Delivery
- Collaborative Communication





## Three Connected Opportunities



## Project Elements



# Approaches



**The DBIA  
Manual of  
Practice  
DBDR**

**The** authoritative source for current state  
Best Practices in Design-Build Delivery

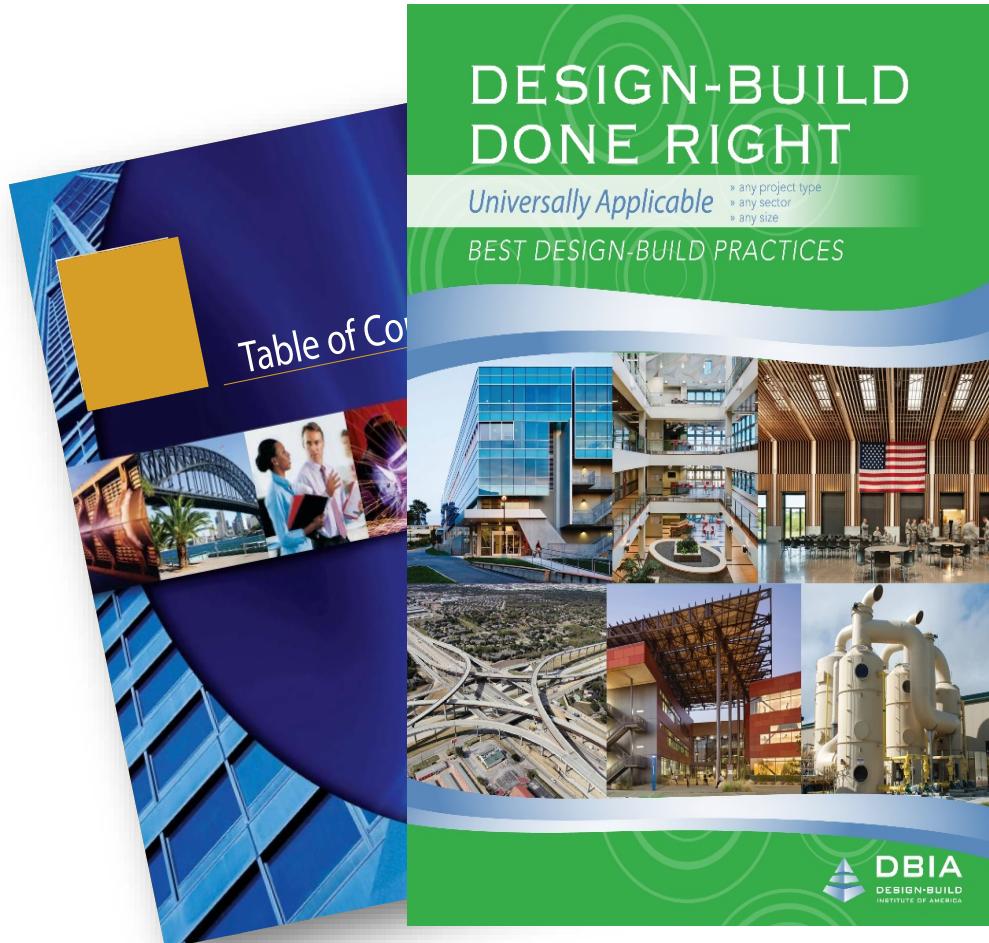


**LCI 6 Tenets**

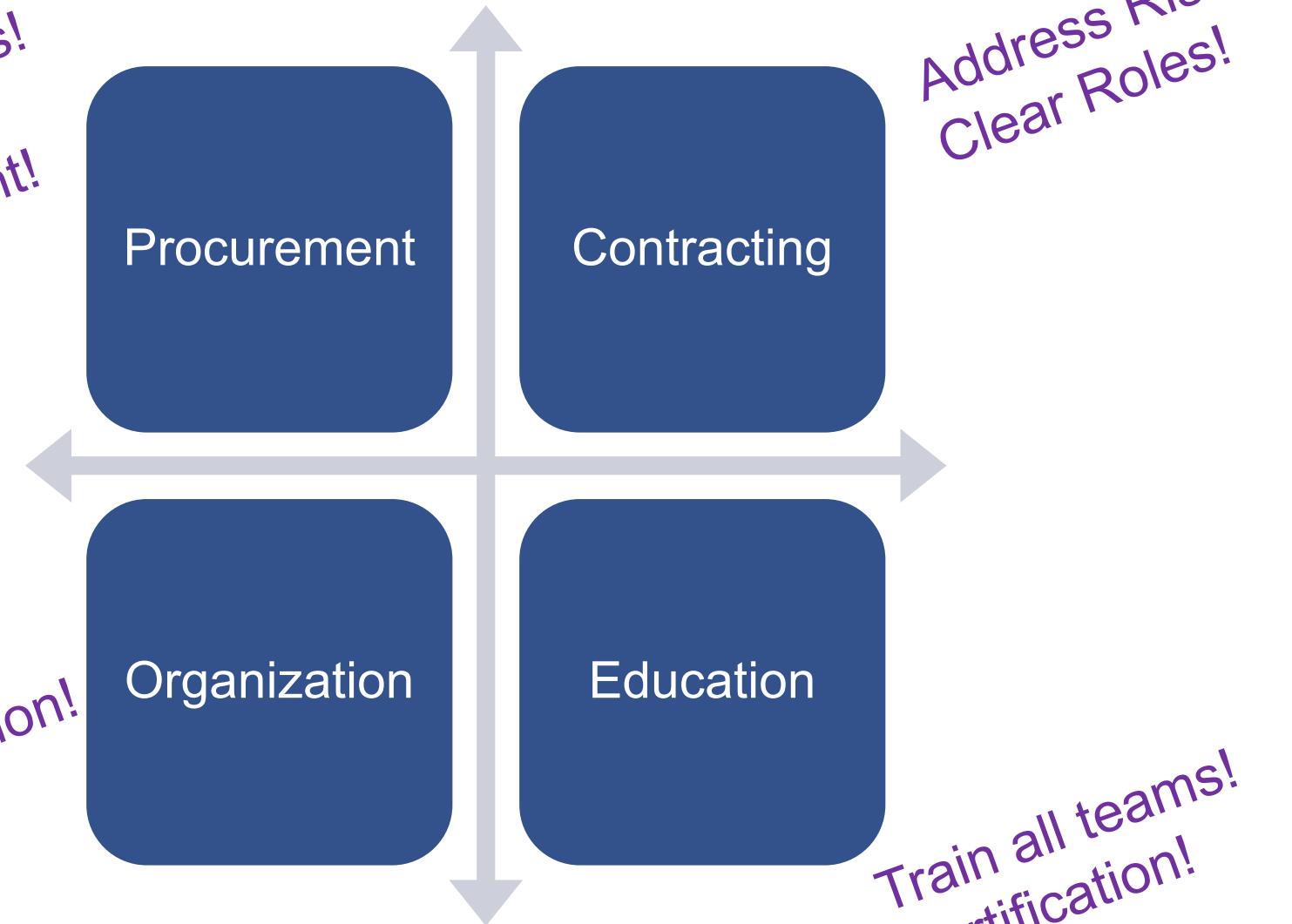




# Approaches



Qualifications!  
Early Trade  
Involvement!  
Co-Locate!  
Collaboration!





# Approaches

## LCI 6 Tenets

Starts with Respect!

Learning Mindset!  
Small, manageable  
failure!

Focus on Flow  
efficiency!

Continuous  
Improvement

Focus on  
Flow

Optimize  
the Whole

Eliminate  
Waste

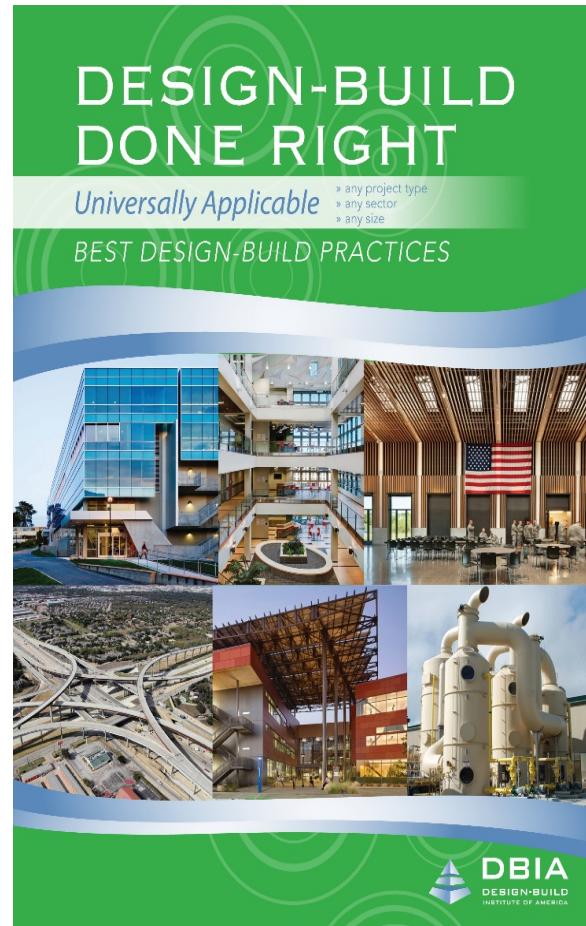
Not just parts!

Customer-  
defined value!

What to stop doing!  
Learning to see waste!



# Design-Build Commercial Best Practices



## Procurement

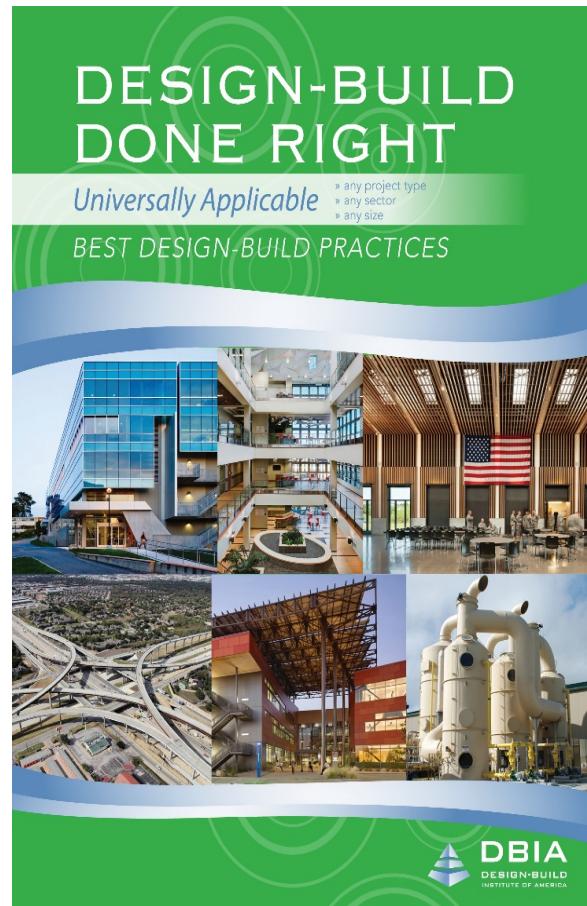
- Focus heavily on qualifications rather than price
- Encourage early involvement of key specialty trade contractors

## Contracting

- Proactively address project-specific risks
- Evaluate contract incentives
- Agree on roles and procedures
- Encourage communications between parties
- Have a fair process for adjusting contract price and time



# Design-Build Operational Best Practices



## Organization

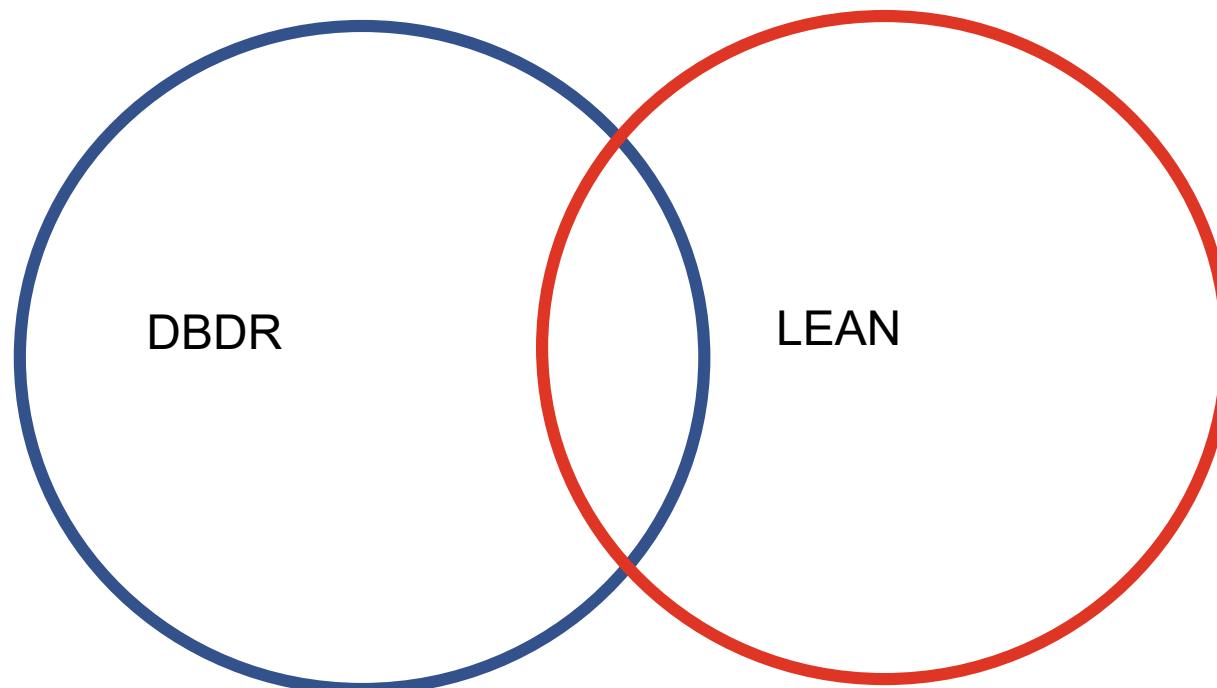
- Co-locate owner and design-builder; design and construction teams work in same place
- Select and train staff with DBDR best practices
- Create an executive leadership group
- Develop collaborative processes to enable key stakeholders to participate
- Document Design and other project changes
- Dedicate sufficient resources to foster collaboration during design development



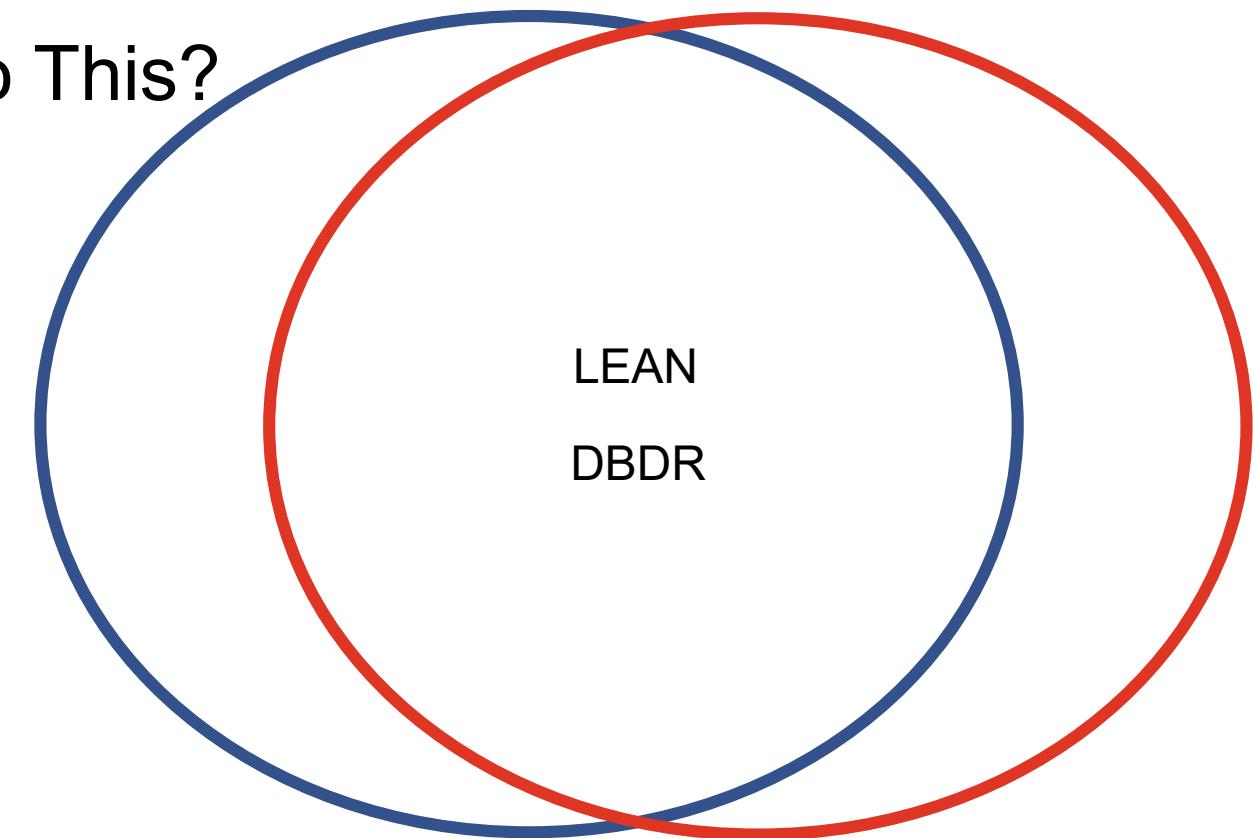


## How to we move from...

This...

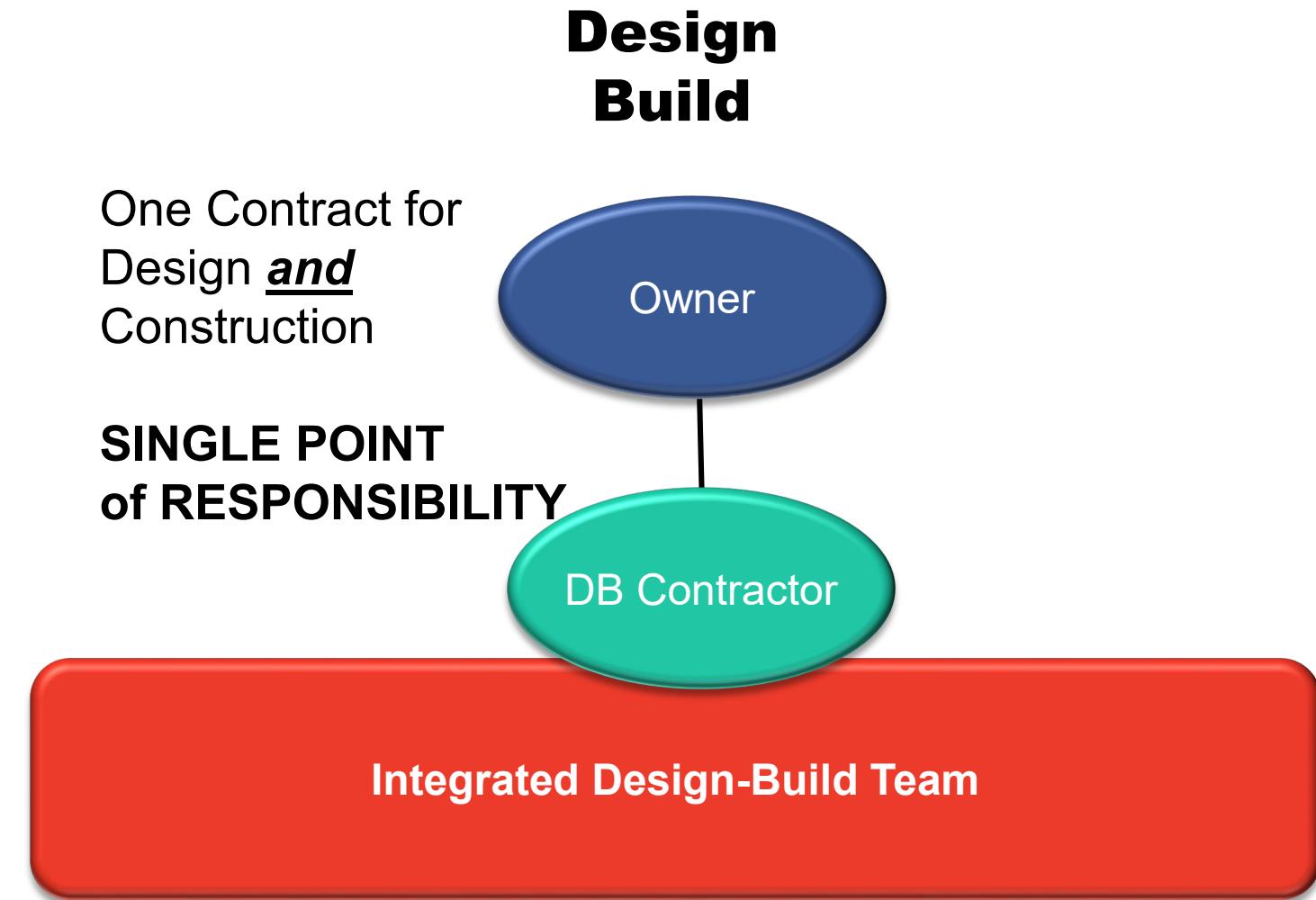


To This?





# What is the Design-Build Structure?





# Collaborative Team Organization

## Executive/Senior Management:

- Not involved in day-to-day of team
- Resolve conflicts, Champion Change

## Core Team:

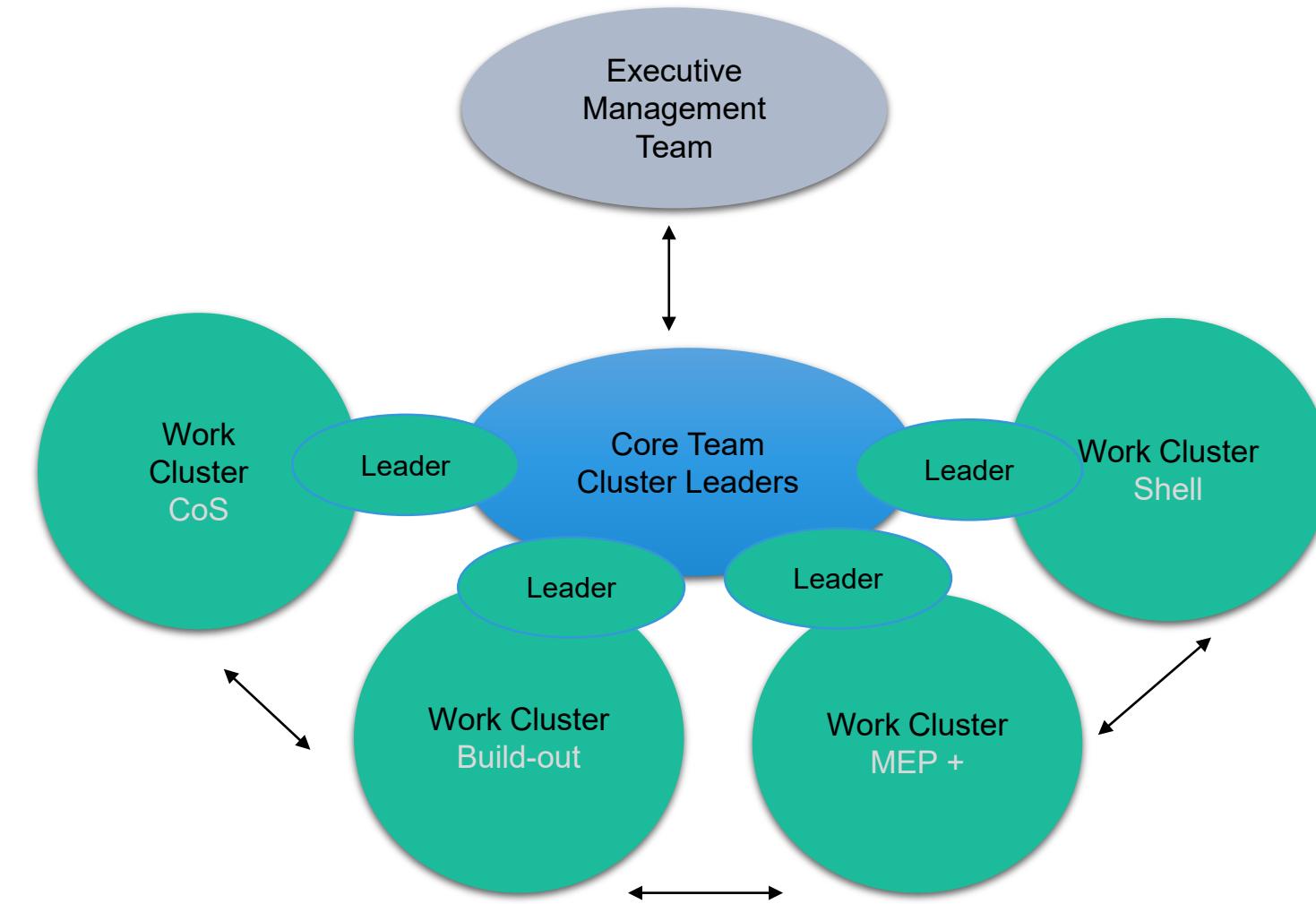
- Day-to-day leaders of the team

## Work Clusters:

- Leader
- System/Area oriented
- Cross discipline
- Stakeholder representation
- Form as need

## Work Cluster Leader:

- Coordination between work clusters & core team





## Big Room is:

- Mindset of intense focus on advancing work.
- Enables cross-functional team collaboration.
- Refers to the collaborative behavior of a team and the work they are producing.
- Implemented in design and construction phases.



Big Room is a commitment to a project, the team, and to working together!



## Benefits

- Aims to improve collaboration through greater team interaction.
- Deliver a 'higher performing building' on time and on budget.
- Allows team members to support each other and align themselves with the goals of the project.
- Co-location makes it easier to ask team members for information.
- Breaks down the 'silo' mentality within the project.



## Venue Types

### Co-located:

- Continuously located with continuous collaboration.

### Recurring:

- Meet in person on regular scheduled recurring basis.

### Hybrid:

- Combination of in-person and virtual.



Photo Credits: InsideOut Consulting, Inc.



# Big Room Implementation





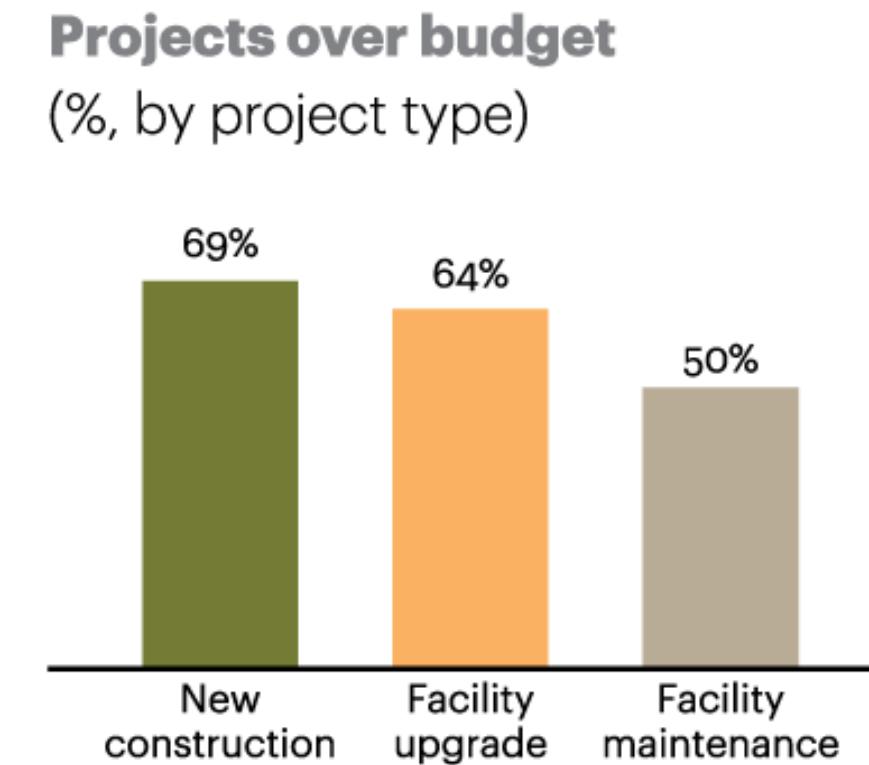
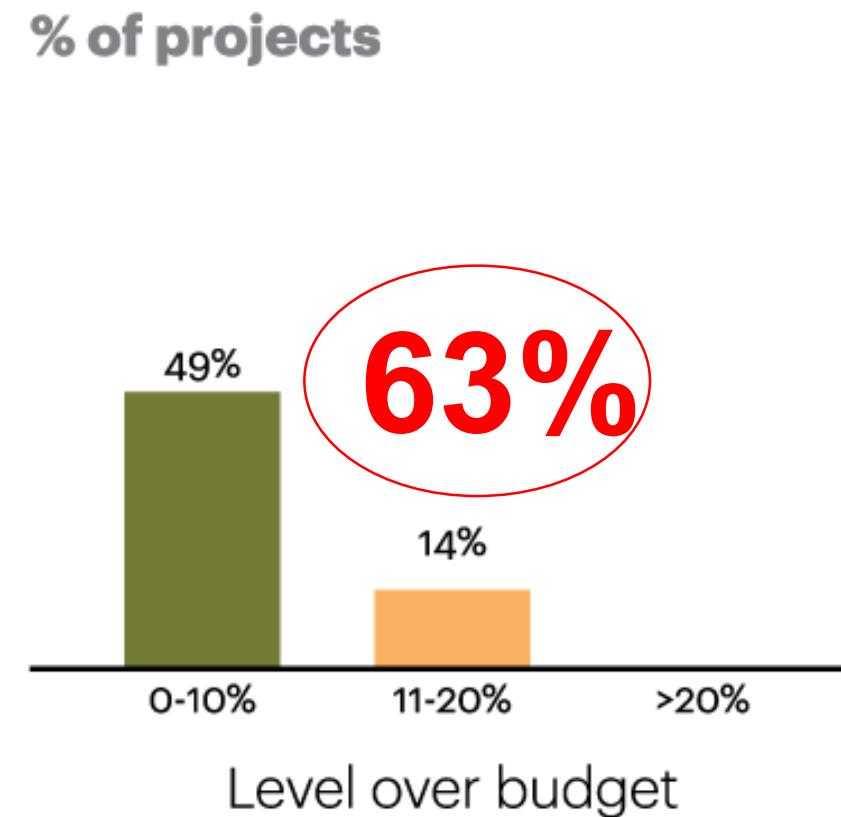
## Discussion Question

How do the Big Room Mindset  
and the Lean Team Organization  
align Design-Build?

Discuss as a whole group.  
(5 minutes)



# Capital Projects' Budget Performance



Source: A.T. Kearney Excellence in Capital Projects II study, 2012

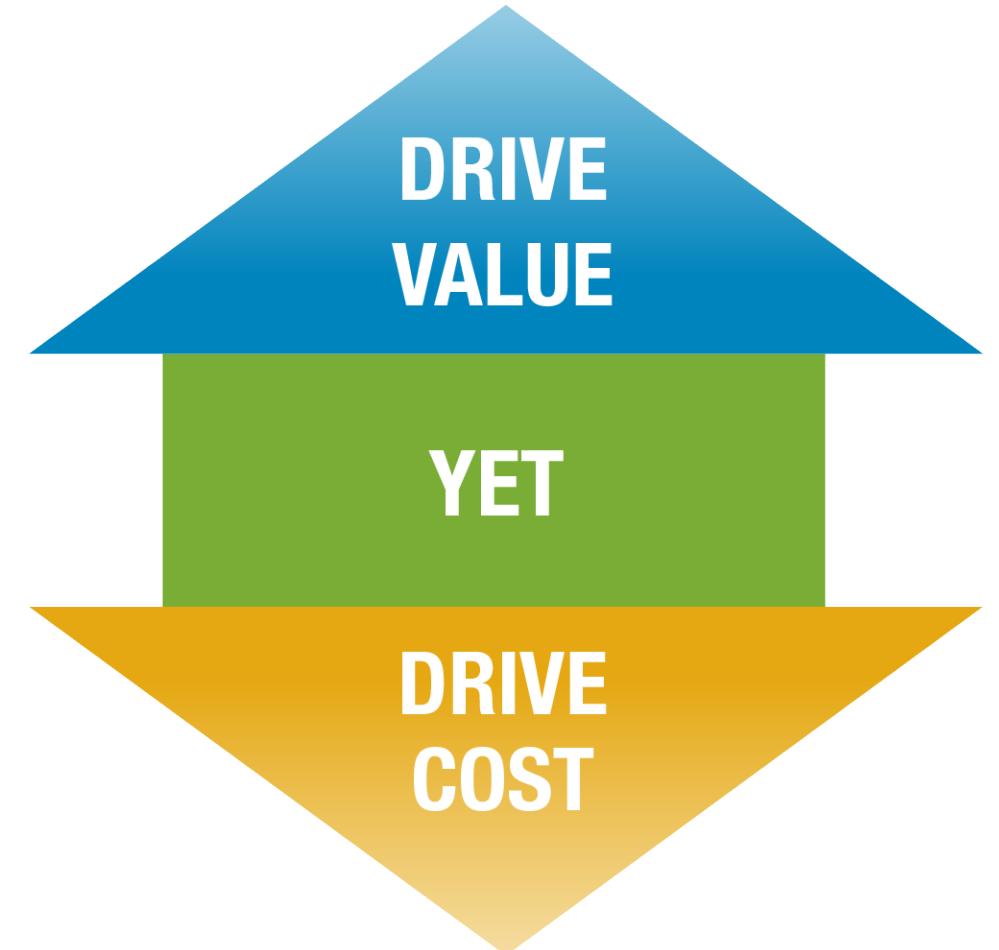


# Target Value Delivery Culture

A disciplined management practice to be used throughout the project to assure that the facility meets the operational needs and values of the users, is delivered within the allowable budget and promotes innovation through the process to increase value and eliminate waste.

Keys to implementation:

- Innovation
- Drive out waste
- Sound Decision Making





# Target Value Delivery Approach



## Traditionally:

- Cost is an output of design
- Finish your work before I start mine mentality
- Early commitment to design solutions in silos
- Design then determine cost, then rework

## Target Value Delivery:

- Cost is an input to design
- Information is shared early and often
- Sets of solutions are carried and optimized based on the whole
- Continuous estimating and cost modeling based on concepts



# TVD Continuous Estimating Model





# Types of Estimating

**1** Cost Benchmarking

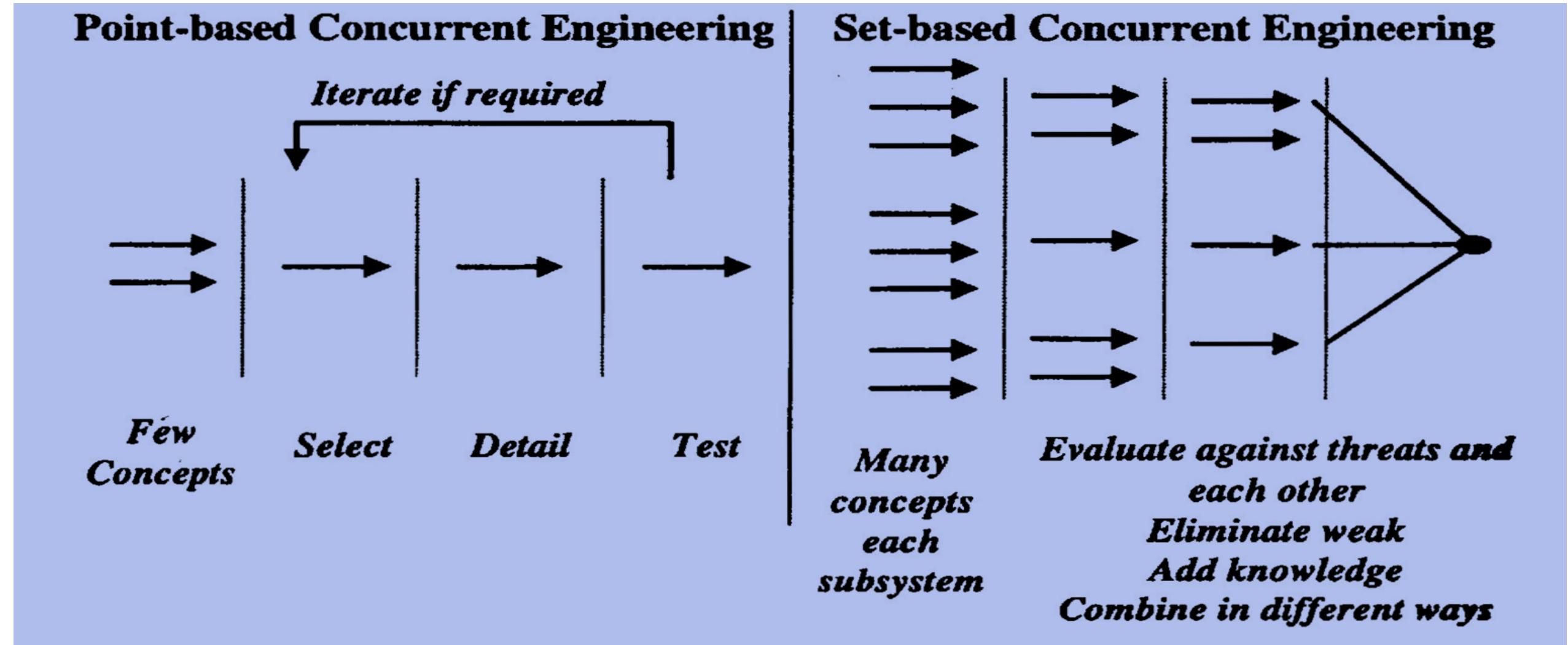
**2** Conceptual

**3** Production



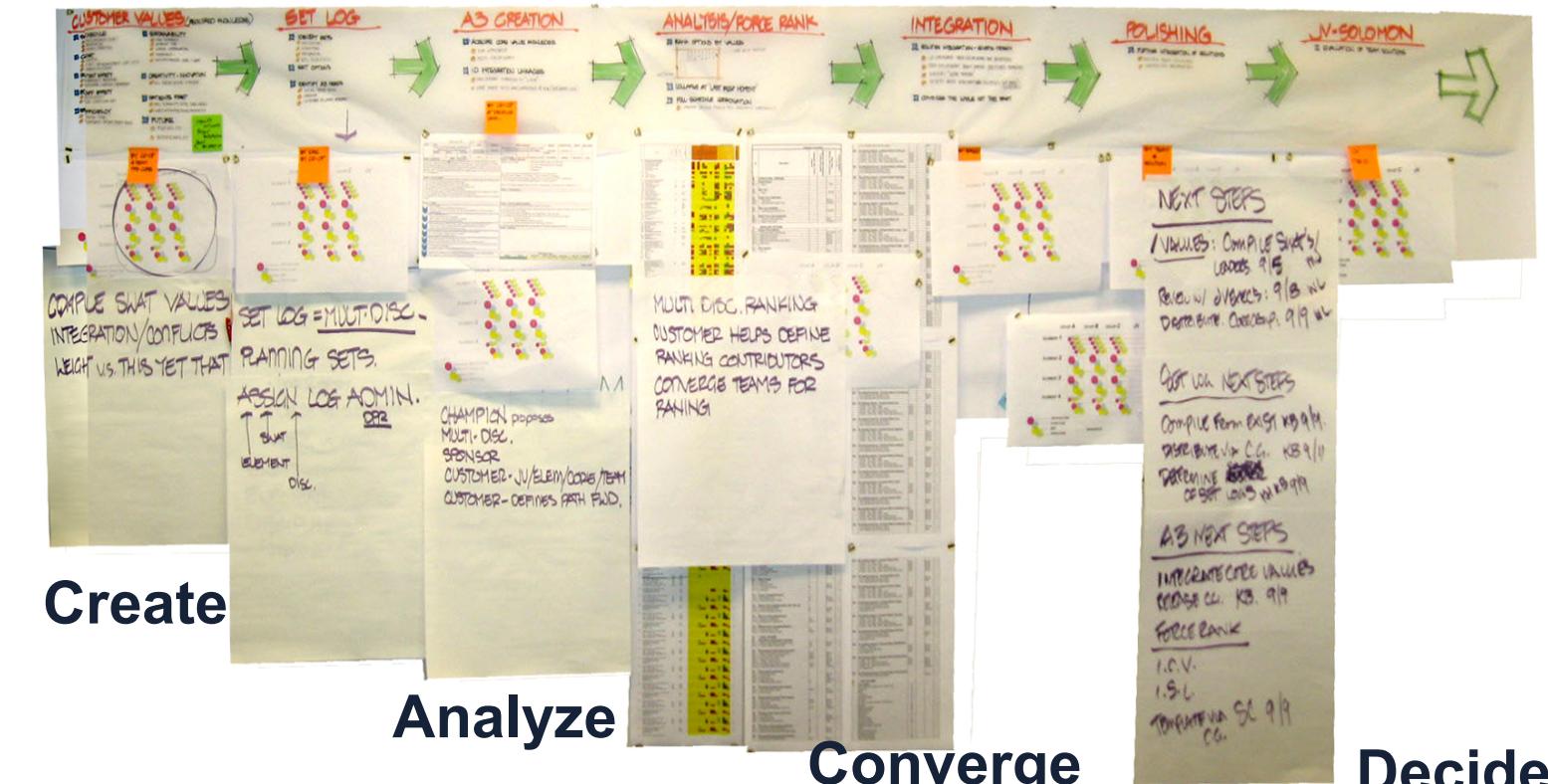


# Set-Based Design



“Product Development for the Lean Enterprise”, Michael Kennedy

# Set-Based Example

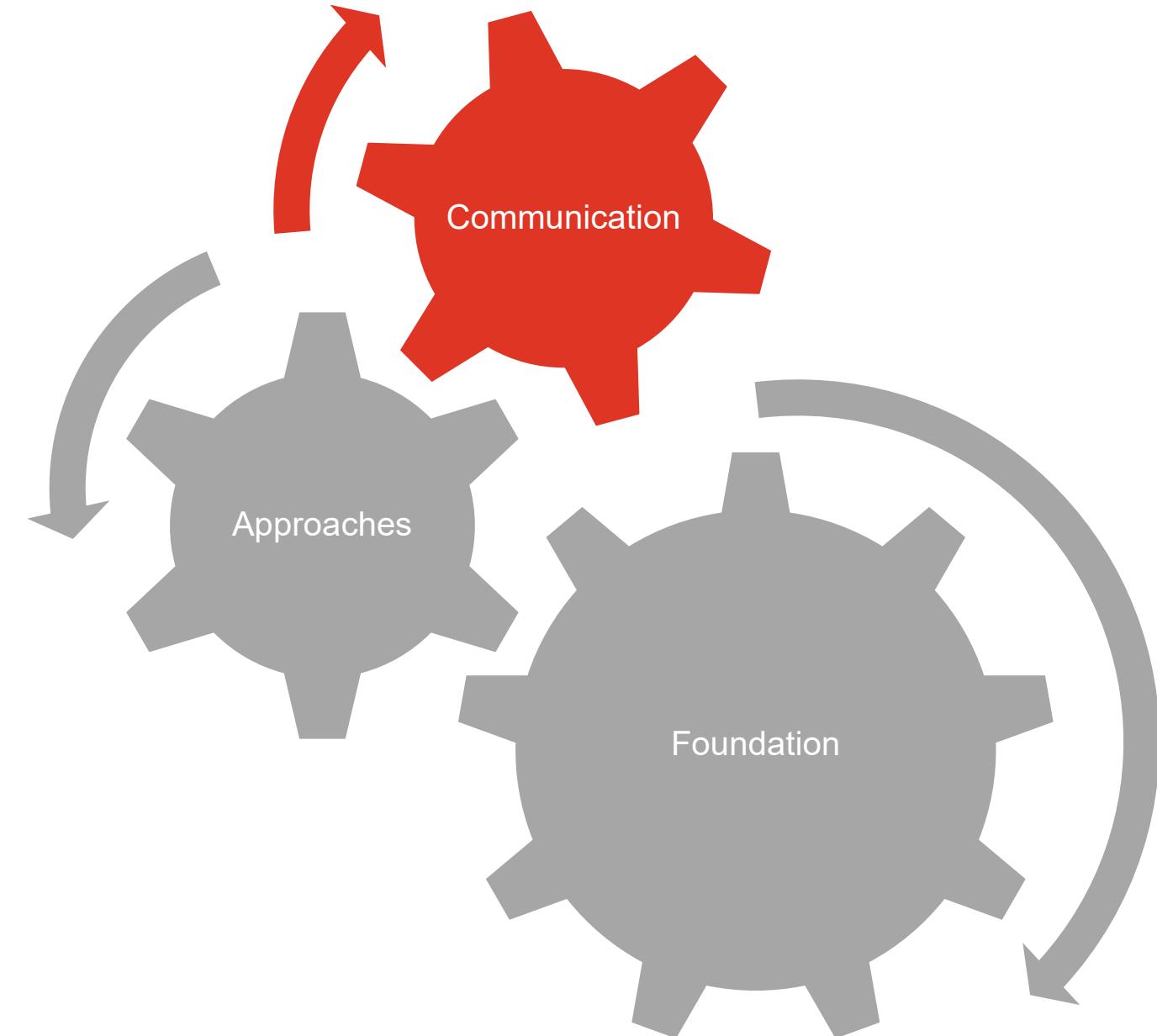


From CPR Program

# Lean Operating System

## Components Include:

- Lean Foundation
- Approaches
- Collaborative Communication
  - Project as a Promise
  - Collaborative Planning
  - Value Definition / Strategy





## Teams Interact to Problem Solve!

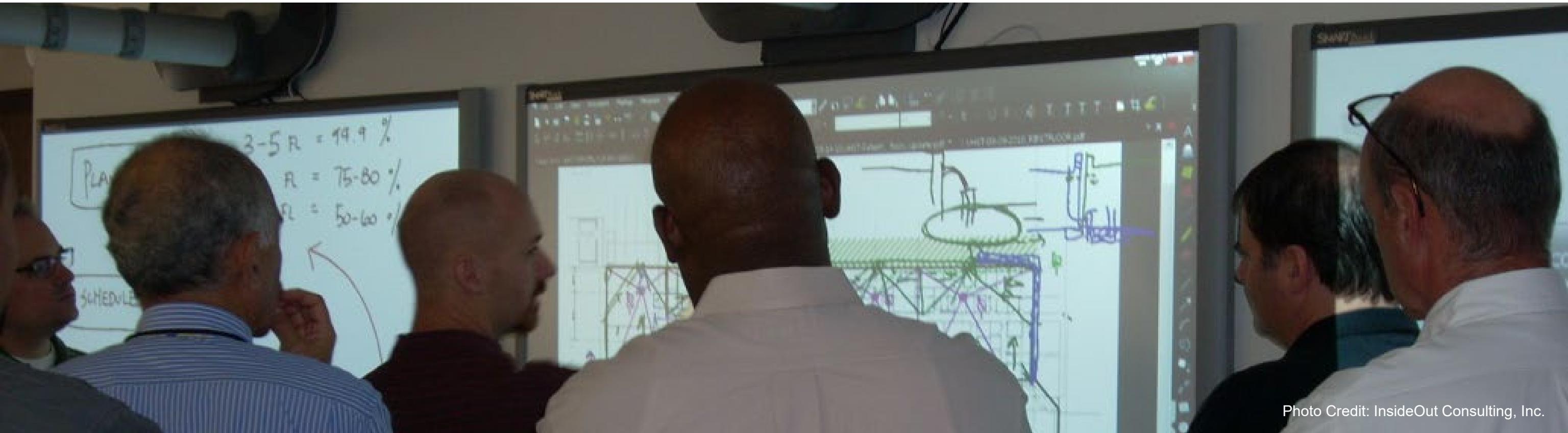


Photo Credit: InsideOut Consulting, Inc.

- Cross functional
- Visual manifestation
- All perspectives
- Explore options
- Gain alignment



# A3 Thinking Structure

Title: Describes the problem

Collaborators: List

Background:

Provides the context

Current Condition

Describes what is currently known

Goal/Target Condition:

Identifies the desired outcome

Analysis:

Analyze the situation for root cause creating the gap between current condition and target condition

Proposal/Recommendation

Propose countermeasure(s)

Implementation Plan:

Indicates the actions/outcomes, time table and responsibilities

Follow-up

Creates a follow-up / review process

5 Why Root Cause  
Analysis

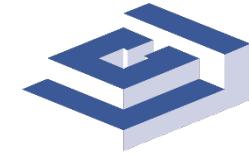




## A3 Example



# A3 Example



1 PROBLEM STATEMENT		2 INTENDED GOAL		Health Care Bed Tower Expansion			
This A3 presents a study of the various structural building systems practical for this project with the intent of understanding the relative advantages of various systems and their importance to this project and the relative costs of implementing the different systems. The study will conclude with recommendations as to the structural system that delivers the best value for the project.		Select a structural system that provides the best value for the project. That is, the system with the least cost for which the additional advantages of other systems are not worth the additional cost.					
3 Problem Parameters		4 Analysis Summary					
Location: California	Building use: Acute Care Hospital (OSHPD I)	Factors	Alternate 1	Alternate 2	Alternate 3		
Number of stories: 3	Floor Area per floor: 18,600 SF		Structural Steel Frame - BRB metal deck and concrete, Buckling	Structural Steel Frame - SMF metal deck and concrete, Special steel	Structural Steel Frame - SCBF metal deck and concrete, Special		
Floor Area per building: 57,000 SF	Typical story height – 16'-0" (to match existing hospital)						
Typical use:	Directly abuts the existing hospital with a seismic joint						
Inner floors – Patient rooms and support spaces							
<b>Total Advantage Value</b>	<b>70</b>	<b>185</b>	<b>80</b>	<b>215</b>	<b>235</b>		
Structure Cost Estimate: (detail, procure, fabricate & erect)	\$1,696,791	\$2,048,881	\$1,419,648	\$1,683,509	\$2,430,000		
Total Related Costs	\$236,250	\$858,190	\$204,750	\$204,750	\$1,450,568		
<b>Total Alternative Cost</b>	<b>\$1,933,041</b>	<b>\$2,907,071</b>	<b>\$1,624,398</b>	<b>\$1,888,259</b>	<b>\$3,880,568</b>		
<b>Extra cost over least cost</b>	<b>\$308,643</b>	<b>\$1,282,673</b>	<b>\$0</b>	<b>\$263,861</b>	<b>\$2,256,170</b>		

5 RECOMMENDATION		6 IMPLEMENTATION		7 APPROVALS	
Alternative 4 - Structural Steel Frame with Hybrid EBF and BRB Lateral System	Discussion: The additional cost of Alternative 4 over Alt 3 is justified because the plan adjustments necessary to accommodate the traditional braces (alt 1 & 3) at the patient room doors would drive uneven patient room sizes and uneven bays. The value of a completely braced free floor plan in Alternate 2 is not worth the additional cost of alternatives 2 over alternative 4, especially when the impacts of the deeper columns of Alt 2 & 4 is taken into account at the patient room windows.	program chgs	walls.	moment columns (36inch deep)	walls.
		Factor: Building Seismic Drift	1.45 in max	2.88 in max	1.60 in max
		Factor: Proprietary technology	non proprietary	SidePlate connections are proprietary	non proprietary
		Factor: Risk of Field Inspection Delay	Higher due to complex connections & components	Some Risk due to only minor fillet welding	Higher due to complex connections & components
		Factor: Familiarity with System	BRB's are new to some	Sideplate is new to some	Very traditional and familiar
<b>Total Advantage Value</b>	<b>70</b>	<b>185</b>	<b>80</b>	<b>215</b>	<b>235</b>
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6 IMPLEMENTATION		7 APPROVALS			
Alternate 5 offers additional advantages over Alternative 4, namely a considerable schedule savings in schedule. However, the additional cost is substantial. Since schedule and cost were derived by different sources, suggest additional validation of schedule for all alternatives.		Action Item	Champion	Completion Date	
		Validate related costs with HB	SE		
		Validate ConXTech data team	SE		
		Team to make final selection	SE		



# Collaborative Decision-Making CBA

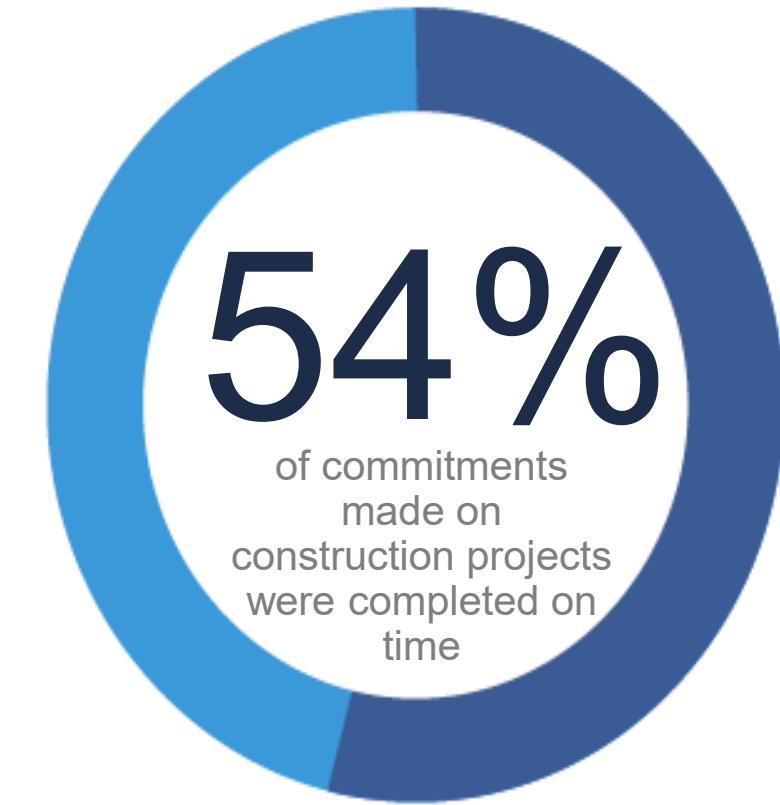
## Choosing by Advantages:

A decision-making system developed by Jim Suhr based on the importance of each alternative's advantages

LEGEND	Alternative 1		Alternative 2		Alternative 3	
Underline Least Preferred Attribute per Factor	<b>Structural Steel Frame - BRB</b> metal deck and concrete, Buckling Restrained Braced Frame lateral system, non-structural metal stud skin		<b>Structural Steel Frame - SMF</b> metal deck and concrete, Special steel moment frame (SidePlate) lateral system, non-structural metal stud skin		<b>Structural Steel Frame - SCBF</b> metal deck and concrete, Special concentric braced frame lateral system, non-structural metal stud skin	
Yellow cell = most important Advantage in Factor						
Blank = no advantage Circle = paramount advantage						
<b>Factor: Schedule</b> (design, detail, procure, fabricate, erect) Criteria: Want faster (least # weeks)	<u>31 weeks (22+9 to erect)</u>		29 weeks (22 + 7 to erect) (possible extension to other schedules)		<u>31 weeks (22+9 to erect)</u>	
Attribute:						
Advantage:	None	0	two weeks faster to erect	25	None	0
<b>Factor: Proprietary technology</b> Criteria: Want non-proprietary	non proprietary		SidePlate connections are proprietary		non proprietary	
Attribute:						
Advantage:	non-proprietary	10	Partly Proprietary	5	non-proprietary	10
<b>Factor: Risk of Field Inspection Delay</b> Criteria: Want lower risk	<u>Higher due to complex connections &amp; components</u>		Some Risk due to only minor fillet welding		<u>Higher due to complex connections &amp; components</u>	
Attribute:						
Advantage:	none	0	somewhat lower risk	5	none	0
<b>Factor: Flexibility - Future program chgs</b> Criteria: Want flexibility for future space use changes, more is better.	<u>Braced frames require permanent walls.</u>		all bays free of braces. Very large moment columns (36inch deep)		<u>Braced frames require permanent walls.</u>	
Attribute:						
Advantage:	none	0	Most Flexible	35	none	0
<b>Factor: Building Seismic Drift</b> Criteria: Less drift is better. Drift increases complexity for non-structural connection like skin, partitions, MEP	1.45 in max		2.88 in max		1.60 in max	
Attribute:						
Advantage:	1.43 in less drift	60	none	0	1.28 in less drift	55
<b>Advantage Importance Score</b>		70		185		80
<b>Structure Cost Estimate:</b> (detail, procure, fabricate & erect)	\$1,696,791		\$2,048,881		\$1,419,648	
<b>Total Alternative Cost</b>	\$1,933,041		\$2,907,071		\$1,624,398	
Extra cost over least cost	\$308,643		\$1,282,673		\$0	



## Brief History





## Key Concepts

1. Traditional planning systems are unable to produce predictable workflow.
2. Workflow reliability directly affects system speed and cost.
3. All plans are forecasts, all forecasts are wrong, further in advance – more wrong, more detail – more wrong.

# Last Planner® System Benefits

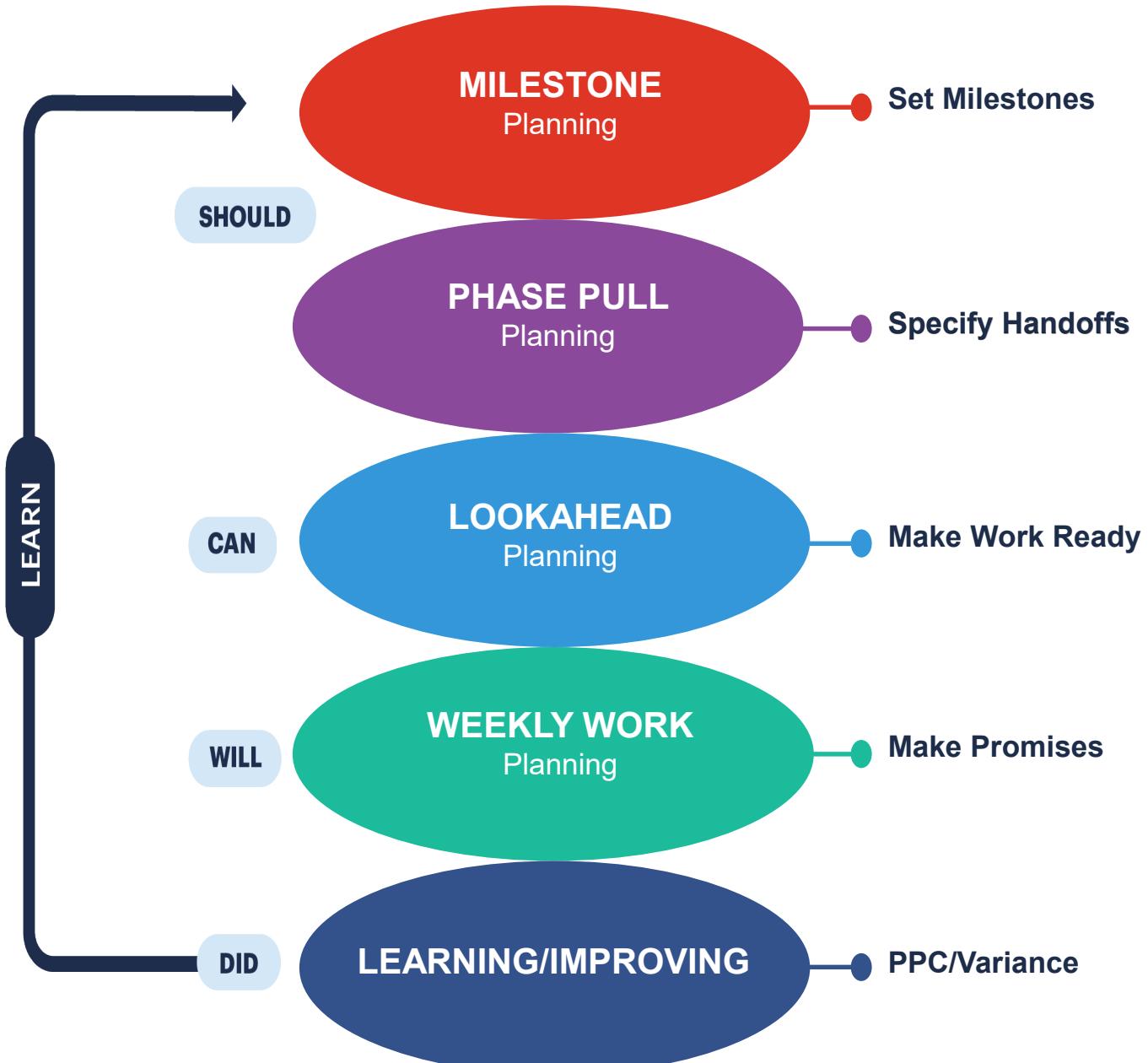
1. Improves communication & reliability.
2. Fosters an enjoyable environment, trust, and collaboration.
3. Promotes early stakeholder engagement.
4. Improves visibility of the project plan (transparency).
5. Creates team buy in.
6. Rapid learning through metrics, revealing areas for improvement.
7. Improves planning in both design & construction phases.





# Last Planner® System

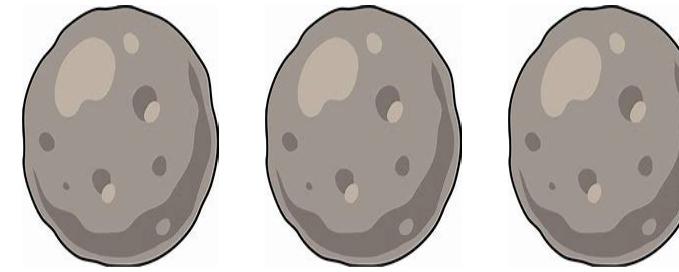
## 5 Connected Conversations





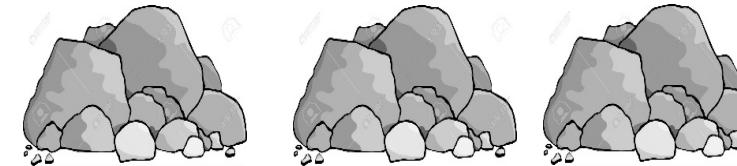
# Levels of Granularity

Milestone Planning



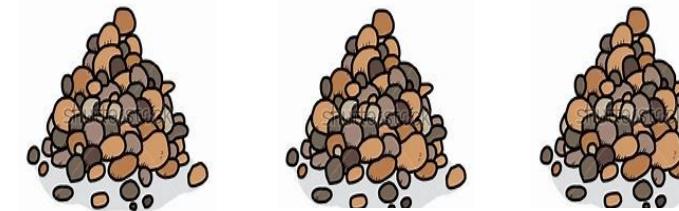
Boulder

Phase Pull Planning



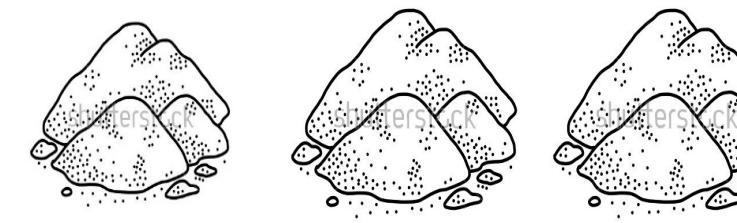
Rock

Lookahead Planning



Pebble

Weekly Work Planning



Sand

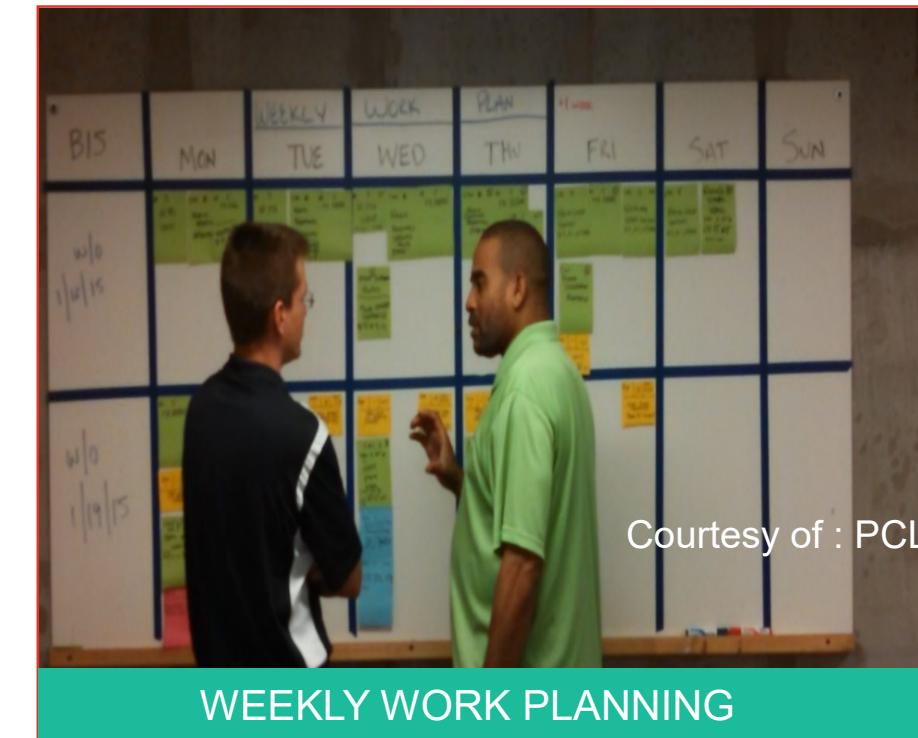
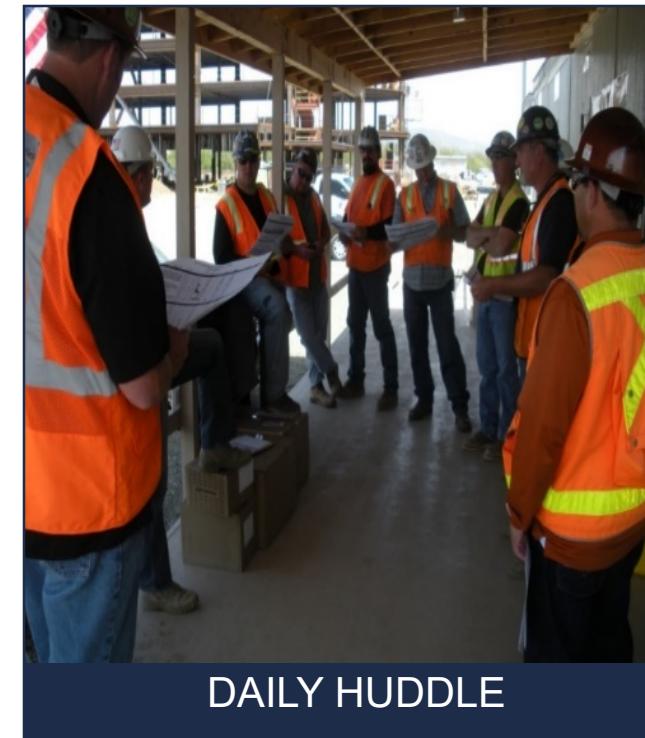


# Collaborative Planning



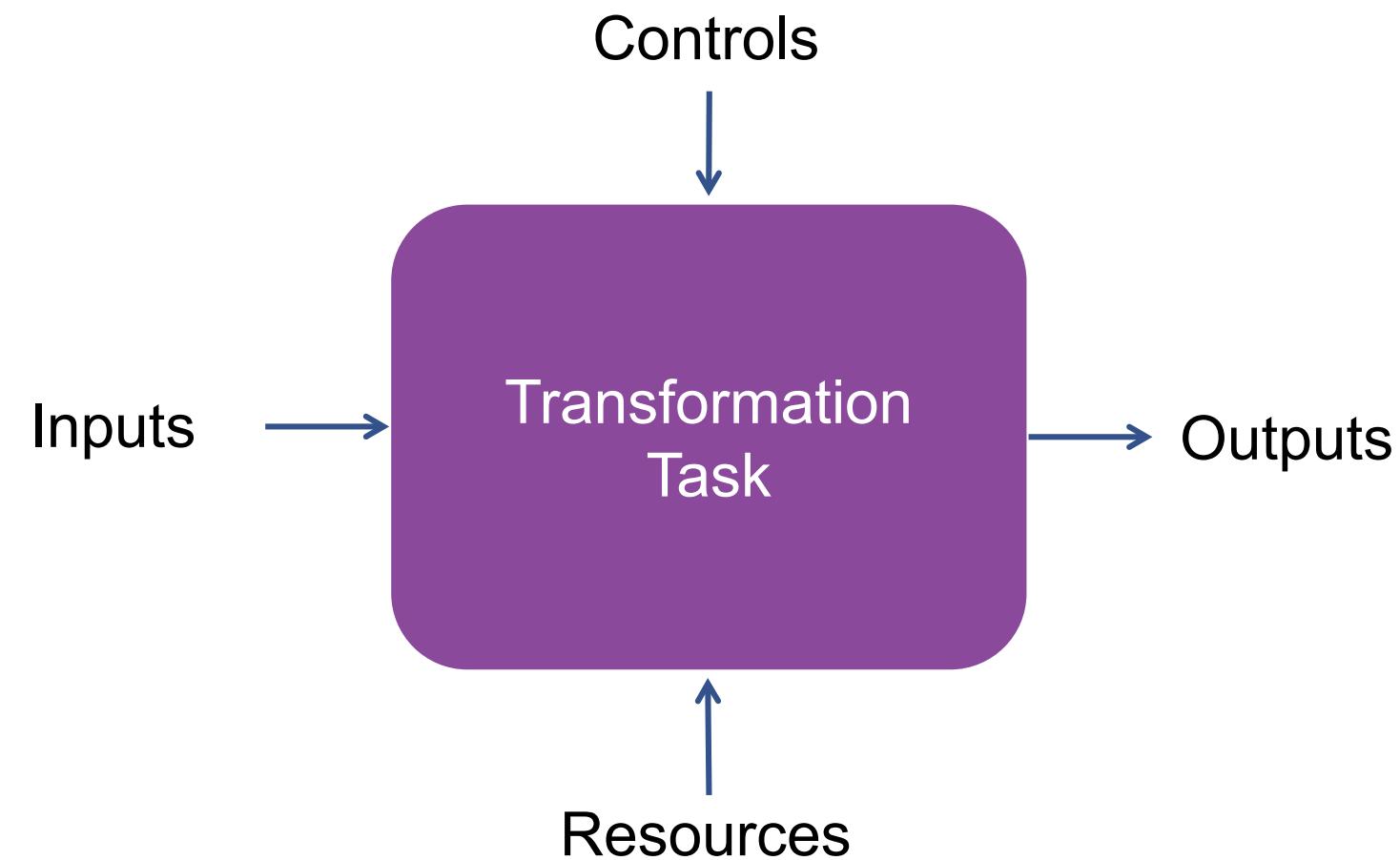


# Last Planner® System



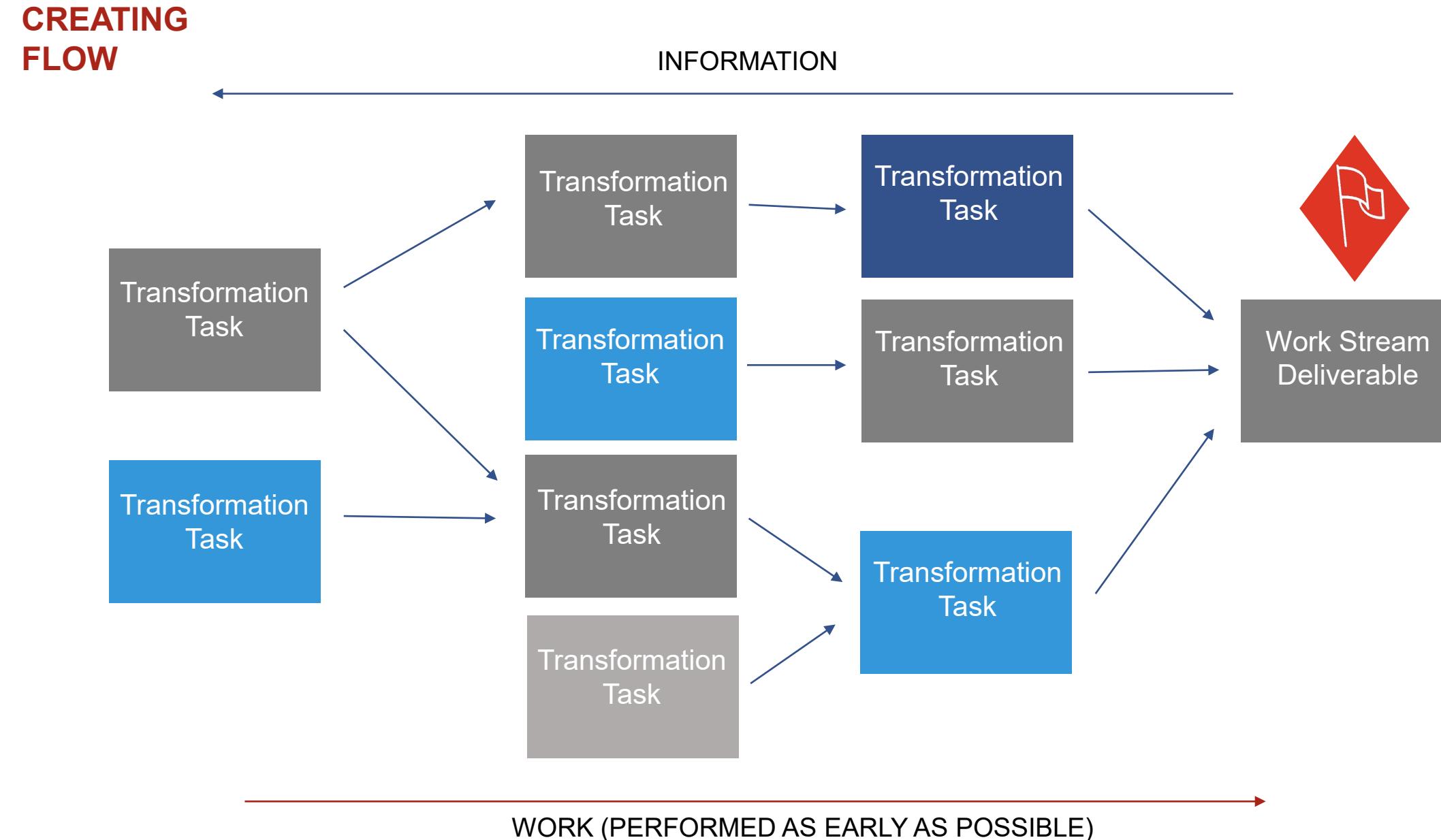


# Activity Definition Diagram



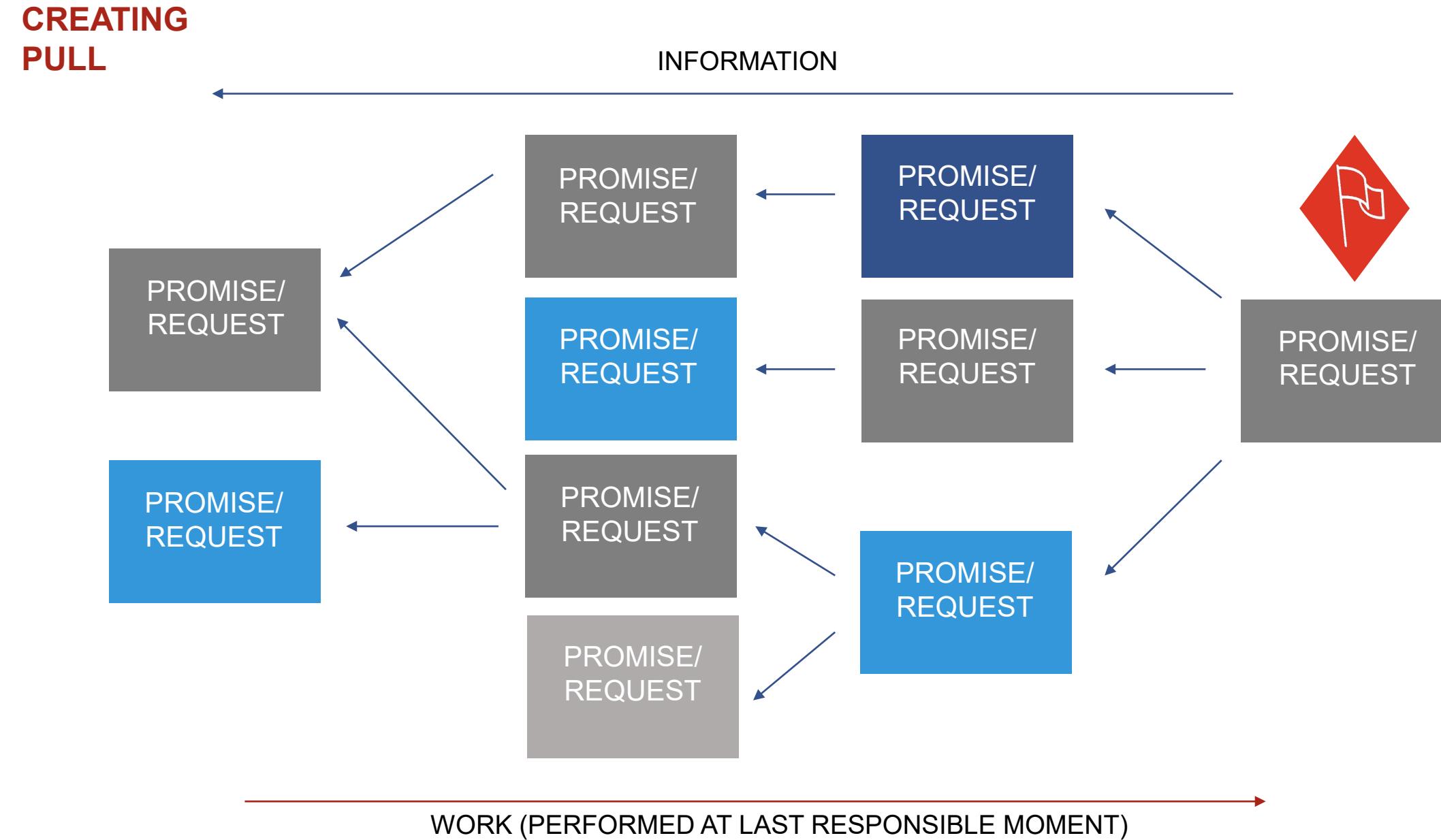


# Process and Flow



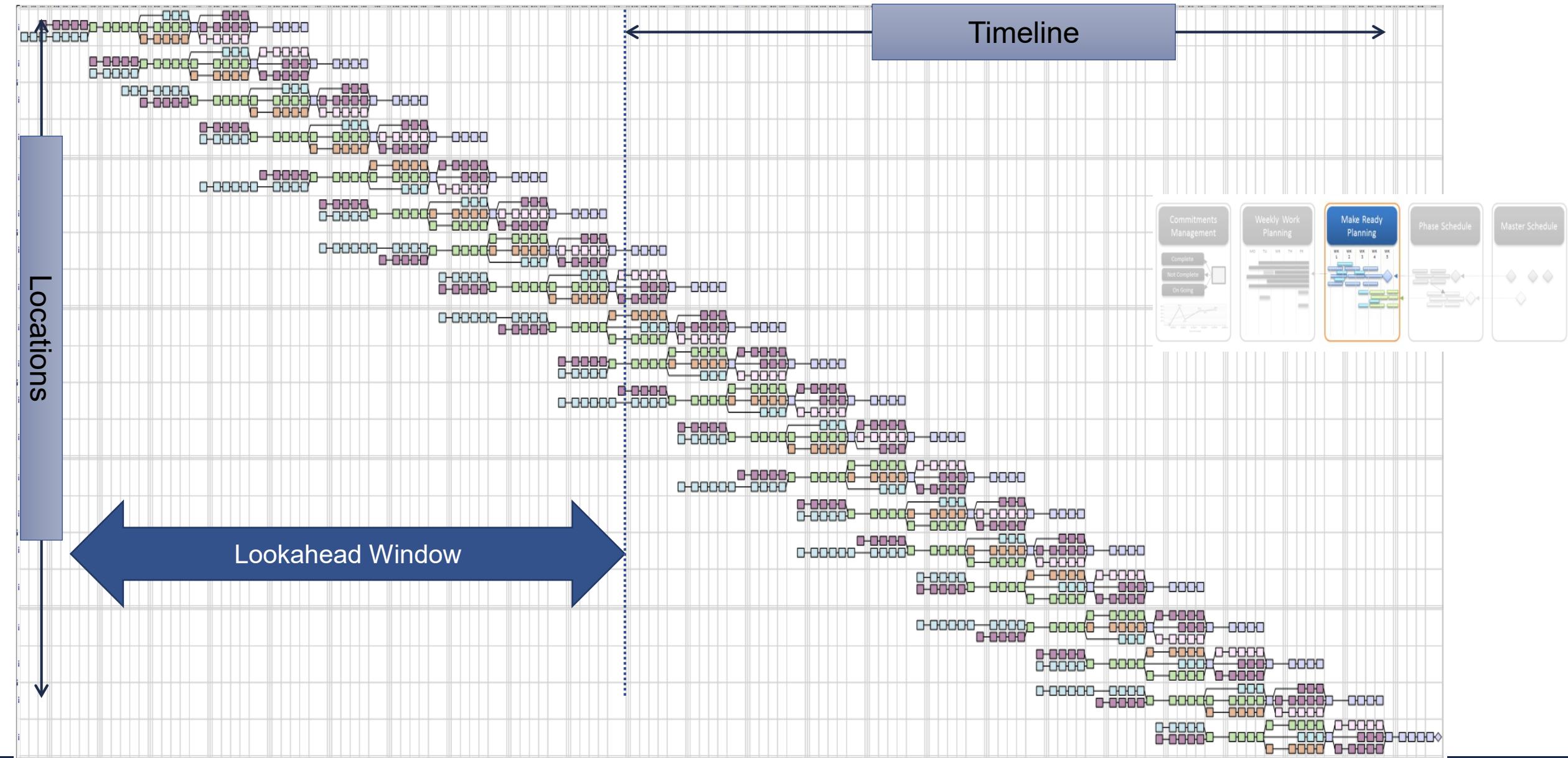


# Process and Flow





# Main Features: Lookahead Planning





## Table Exercise (Step 1)

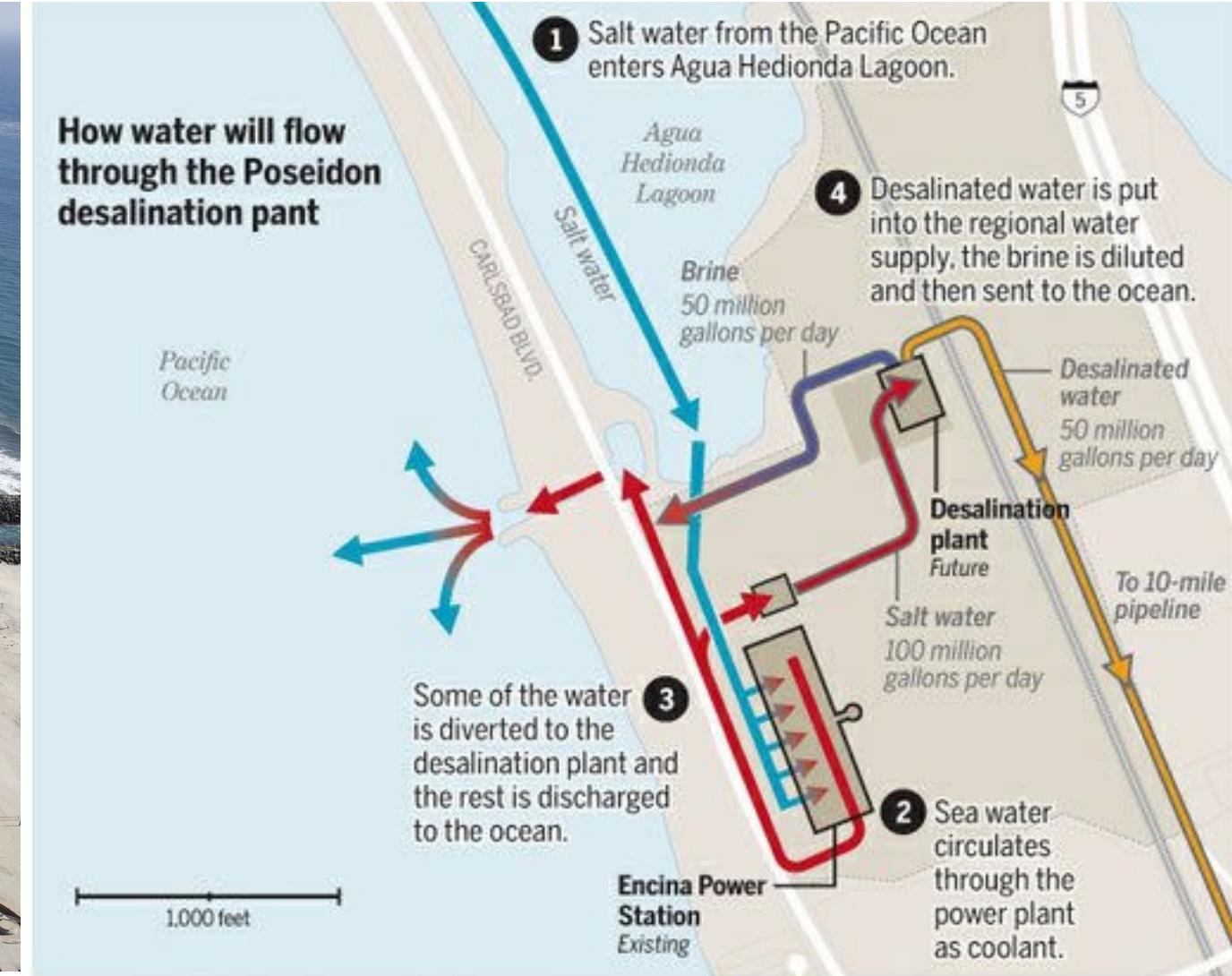
How do you align your project Lean Approach to address different value propositions and COS?

What Lean approaches will be essential? Why?

Review 3 Value Scenarios, assign to tables.  
(5 minutes)



# Value = Speed to Production



Sources: Poseidon Water; San Diego County Water Authority; SanGIS

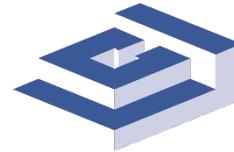
U-T





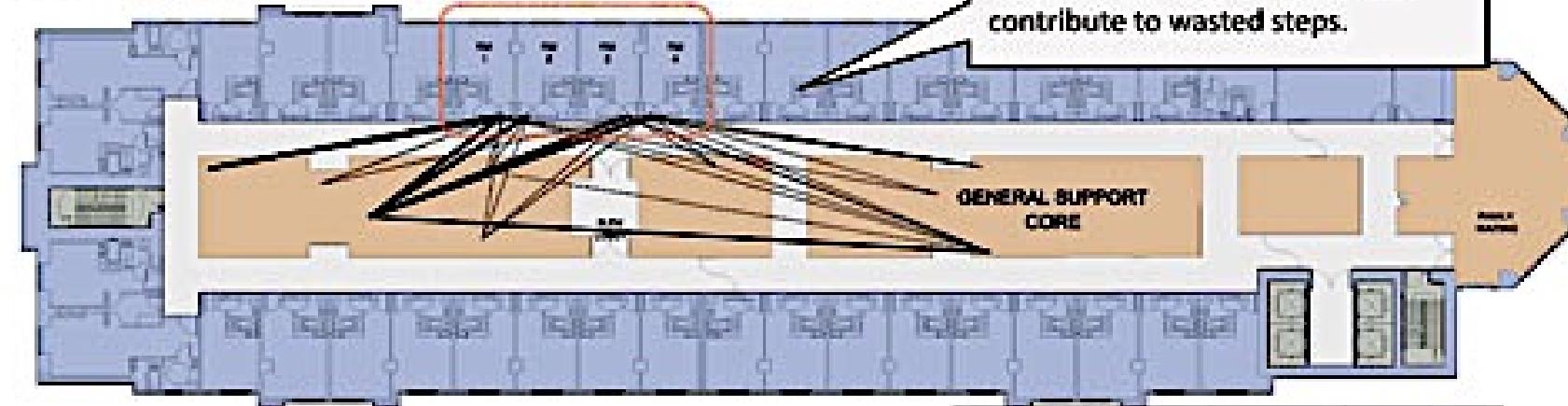
Value = Getting the most for the money / Brand enhancement





# Value = Lowest Possible Cost for required CoS

## Example of support "spread"



## Example of clustering support

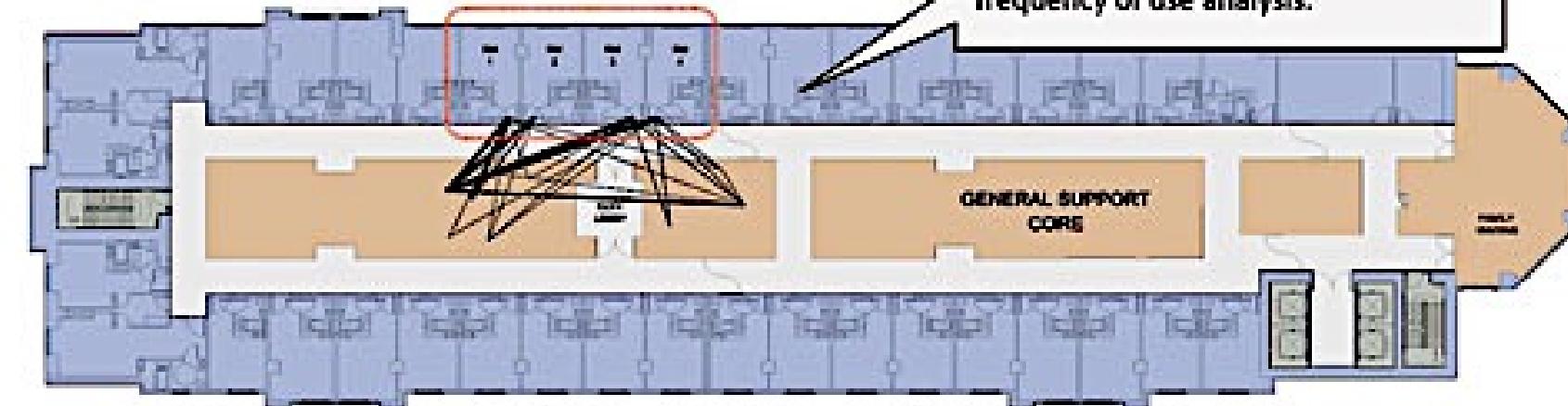


DIAGRAM COURTESY OF HEALTH STRATEGIES & SOLUTIONS, INC.





## Table Exercise (Step 2)

For your assigned Value Scenario / Challenge

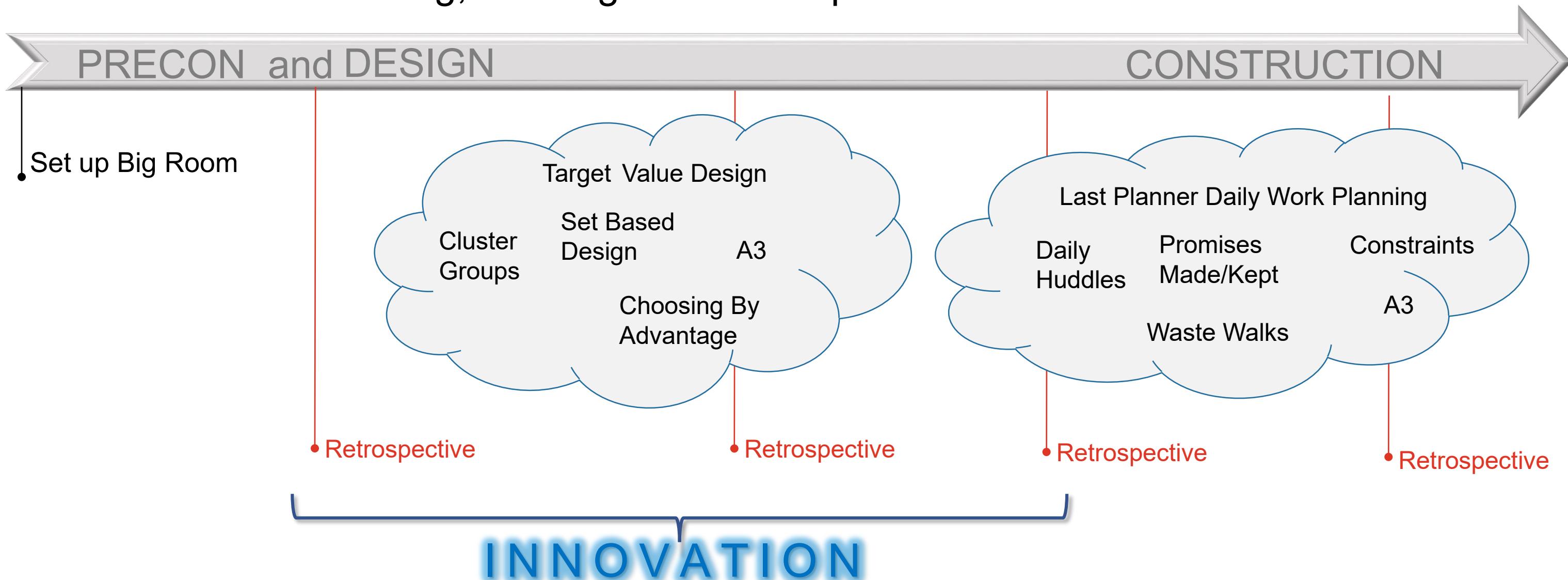
1. Come up with 3 different examples of projects that exemplify this value challenge (5 minutes)
2. Discuss and flipchart at least 3 Lean Approaches that would help meet the value challenge – why? (15 minutes)
3. Prepare a brief report out (5 min. max)
4. Reports and discussion (20 Minutes, max.)

# Where do we go from here?

Some suggestions

# IMPLEMENTATION – What and When

## Continuous Onboarding, Training and Development



## Avoid Not-Lean Practices

1. Deriving cost from the design, without construction input
2. Ordering large batches of materials early
3. Trying to save time by doing everything as early as possible
4. Typical construction schedules with great detail, no LPS®
5. Top-down direction and accountability without real commitment
6. RFIs and Change Orders
7. No supply chain participation in LPS® (Use of “Constraint Logs”)
8. Redundant documentation



# Continuous Improvement (PDCA)

Lean thinking demands a mindset of continuous improvement.

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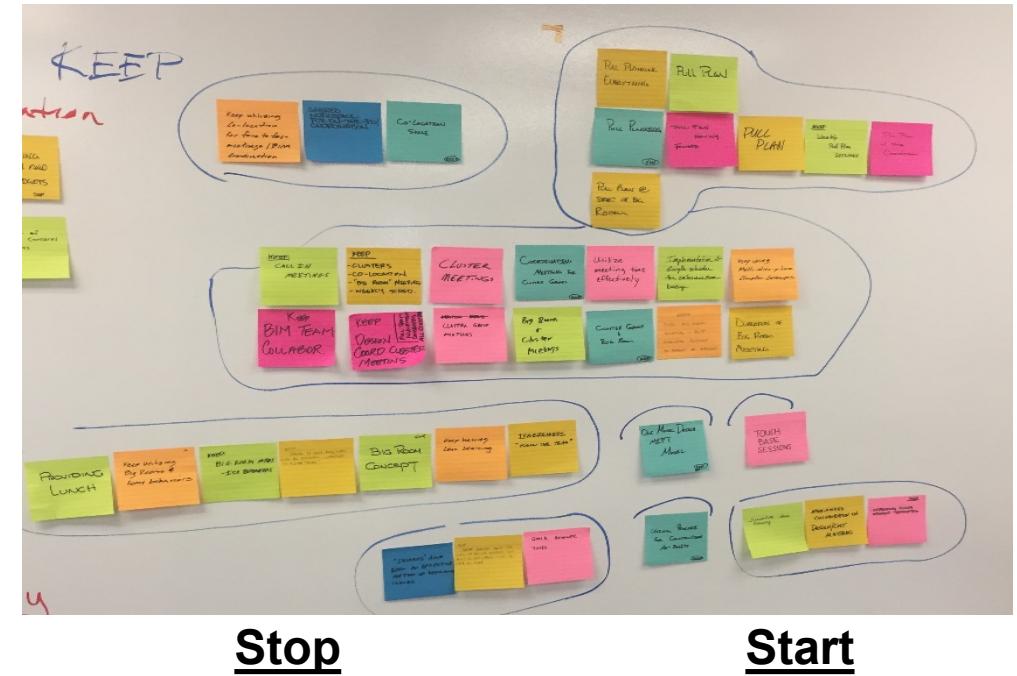
Leaders must create an environment where experimentation is encouraged and small manageable failure is acceptable if the goal is to improve continuously.



# Retrospectives

- Continuous Improvement
  - What should we *keep* doing?
  - What should we *stop* doing?
  - What should we *start* doing?
- Immediate team improvements
- Document lessons learned

# Keep



Stop

## Start





# Get Curious!! (Climb the +/△ Ladder)

- How does our productivity compare?
- Are we delivering all the value we can?
- How can we contribute to the common good?

The Industry

- What is our company culture?
- How do our current practices limit us?
- What do we do to continuously improve?

Our Company

This Project

- What's working / What's not working?
- What is value-added / What is waste?
- Are we working together productively?

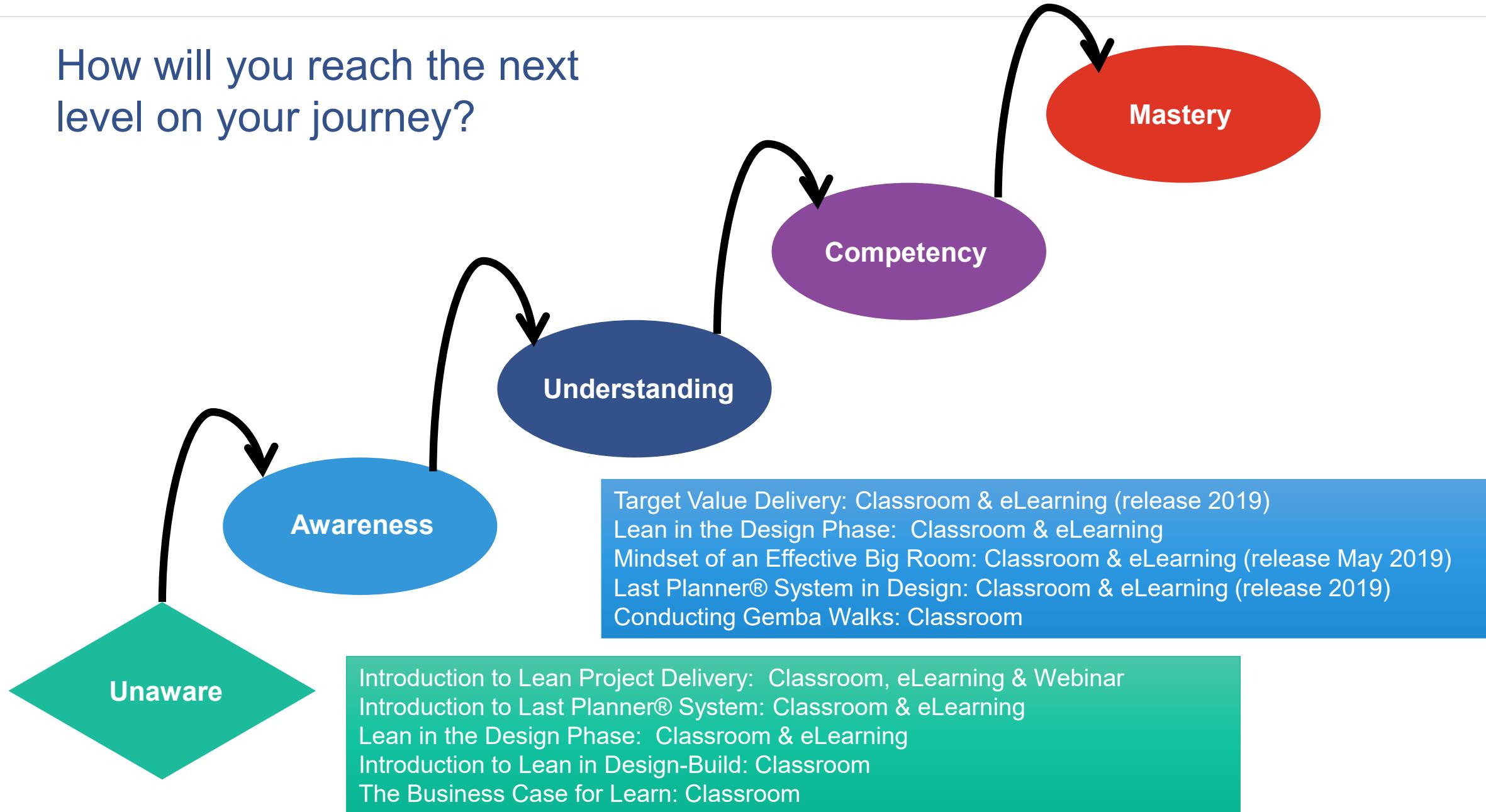
My Work

- My mental Model: Does it help or hinder?
- My skills and Knowledge: Am I growing? Am I stuck?
- My quality of life: Do I make a meaningful contribution?



# Lean Journey to Mastery

How will you reach the next level on your journey?



# More on Learning

## Books:



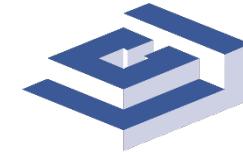
## Events:

- Local Community of Practice
- Congress (October)
- Design Forum (May)

Start learning now:  
[www.LeanConstruction.org](http://www.LeanConstruction.org)

# eLearning

- **Learn on your own time** without taking time off project work
- **Increase knowledge retention by up to 60%** with interactive, small-batch learning
- **Access field resources** to use with teams
- **Earn 1.5 CEUs** (self report to AGC CM-Lean and/or AIA)
- **Incentivize with LCI badging credentials** for email signatures and a certificate of completion
- **Save money** by eliminating instructor and travel expenses
  - *LCI corporate member volume discounts of up to 75% off*
  - *Reduced member pricing is available in addition to standard non-member pricing*



*eLearning Advantages Come in the Form of:*



**ON-DEMAND**  
learning you can  
do on any smart device



**SMALL BATCH**  
learning to increase retention



**PERSONALIZED LEARNING**  
to appeal to various  
learning styles

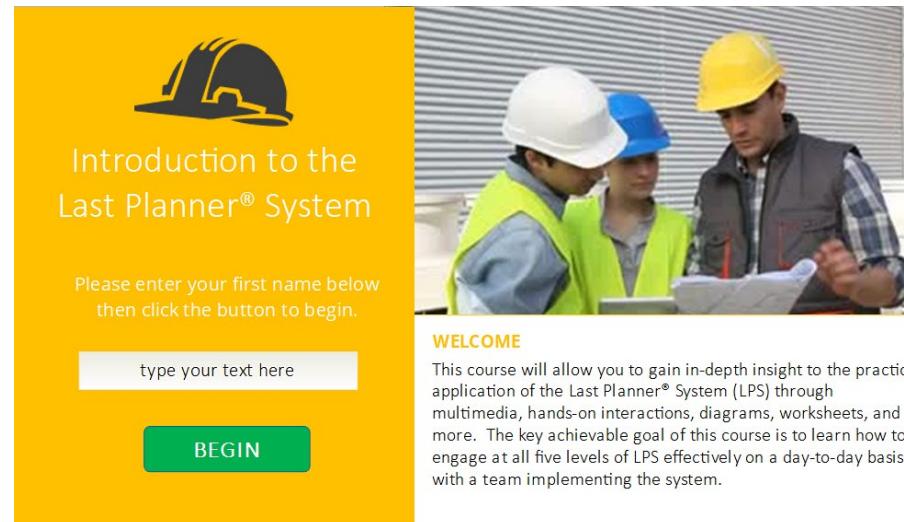


**KNOWLEDGE CHECKS**  
along the way to  
benchmark learning

# eLearning Courses

## Available now:

- Introduction to the Last Planner® System
- Introduction to Lean Project Delivery
- Lean in the Design Phase
- Effective Big Room



Introduction to the Last Planner® System

Please enter your first name below then click the button to begin.

type your text here

**BEGIN**

**WELCOME**

This course will allow you to gain in-depth insight to the practical application of the Last Planner® System (LPS) through multimedia, hands-on interactions, diagrams, worksheets, and more. The key achievable goal of this course is to learn how to engage at all five levels of LPS effectively on a day-to-day basis with a team implementing the system.



**LEAN IN THE DESIGN PHASE**

**1** OVERVIEW

**2** CONNECTING PEOPLE

**3** CONNECTING PRINCIPLES

**4** CONNECTING PRACTICES

## Coming soon:

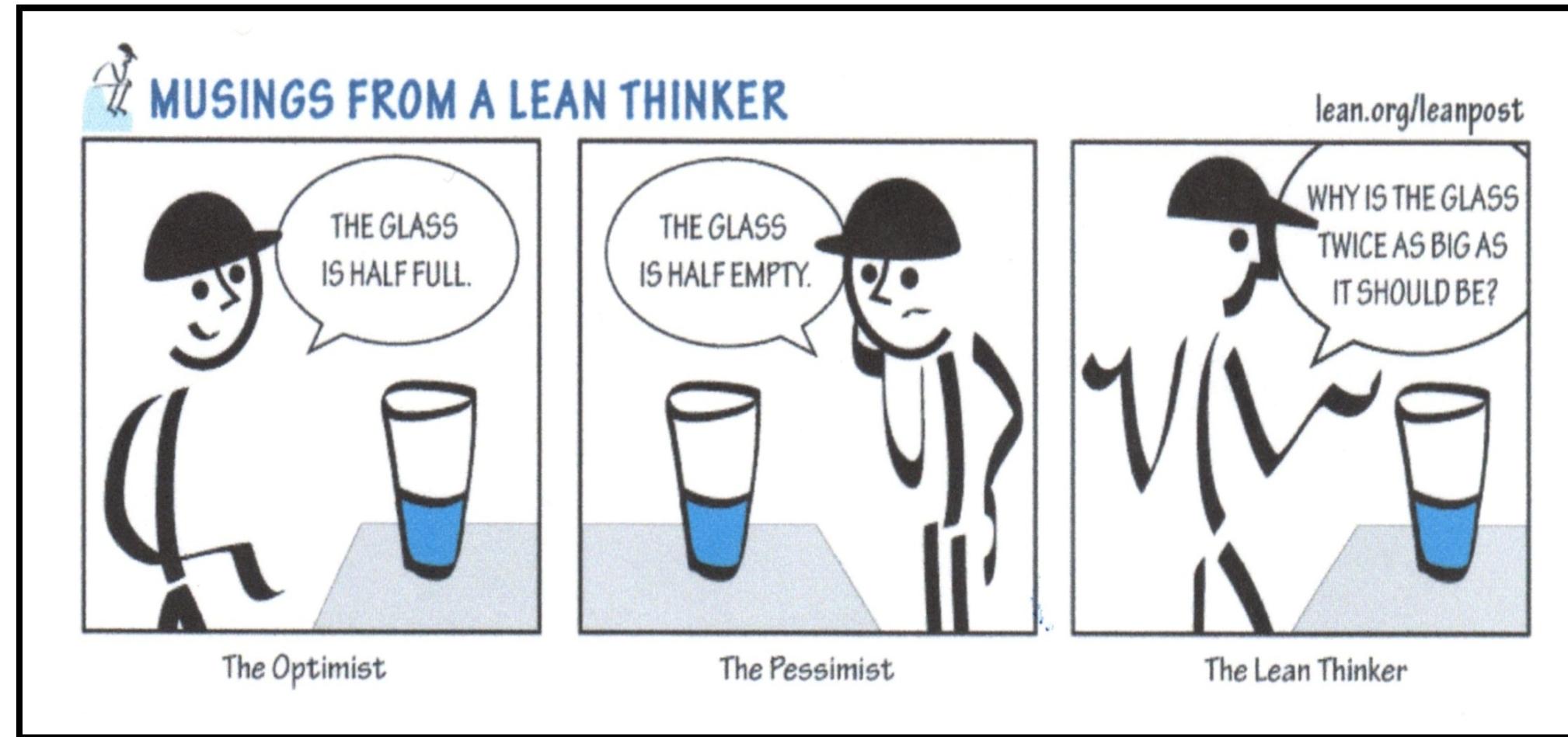
- Target Value Delivery (Fall 2019)



**INTRODUCTION TO LEAN PROJECT DELIVERY**

The key achievable goal of this course is to prepare and enable team members with a foundational understanding of Lean approaches for daily use within a project environment.

<b>1</b> LPD OVERVIEW	<b>2</b> CONNECTING PEOPLE	<b>3</b> CONNECTING PRINCIPLES	<b>4</b> CONNECTING PRACTICES
LESSON 1: Foundations of LPD	LESSON 1: High Performing Team Behavior	LESSON 1: Big Room	LESSON 1: Integrated Project Delivery
LESSON 2: Lean Project Delivery System	LESSON 2: Project Promise	LESSON 2: Problem Solving	LESSON 2: LPD in Action
LESSON 3: Conditions of Satisfaction (CoS)	LESSON 3: Eight Wastes	LESSON 3: Last Planner® System	LESSON 3: Target Value Delivery



# Learning Objectives



## 01.

At the end of this presentation, participants will understand fundamental concepts of Lean design and construction including identification of waste, definition of value and importance of reliable and predictable flow on project outcomes.

## 02.

At the end of this presentation, participants will understand how Lean is particularly well-suited to use in Design-Build which accounts for 44% of non-residential, highway and waste water projects.

## 03.

At the end of this presentation, participants will understand the fundamentals behind Design-Build Done Right as recommended by DBIA.

## 04.

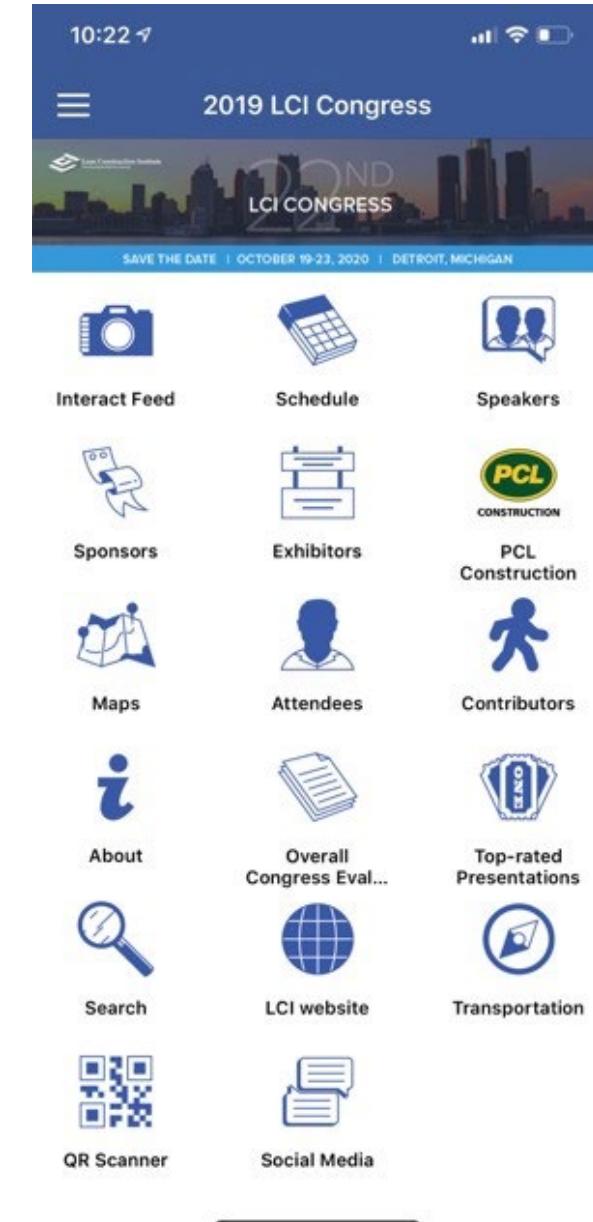
At the end of this presentation, participants will understand how several examples of Lean Practices reinforce Design-Build Done Right .

# Download the Congress app!

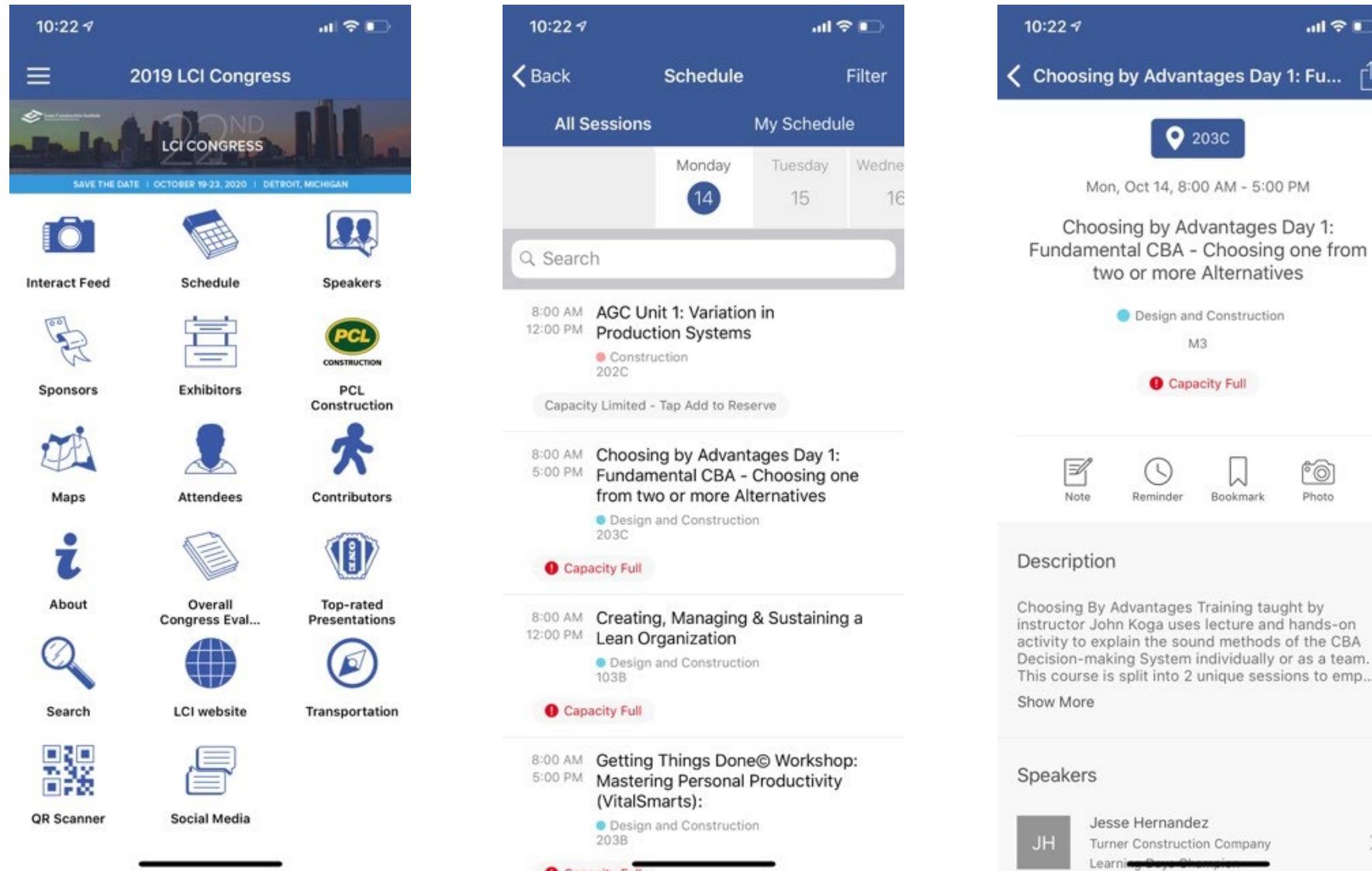
Open the app invitation email from [support@crowdcompassmail.com](mailto:support@crowdcompassmail.com) and tap “Download the App” or scan QR code on the front of your badge.

- Tap Verify Account from the same invitation email.
- Tap Open App, and edit your profile!
- Login by entering your first and last name as it appears on your registration.
- A verification code will be sent to your email used to register. Enter the verification code and tap Verify.

Any trouble shooting, stop by and visit our app resource in the registration area!



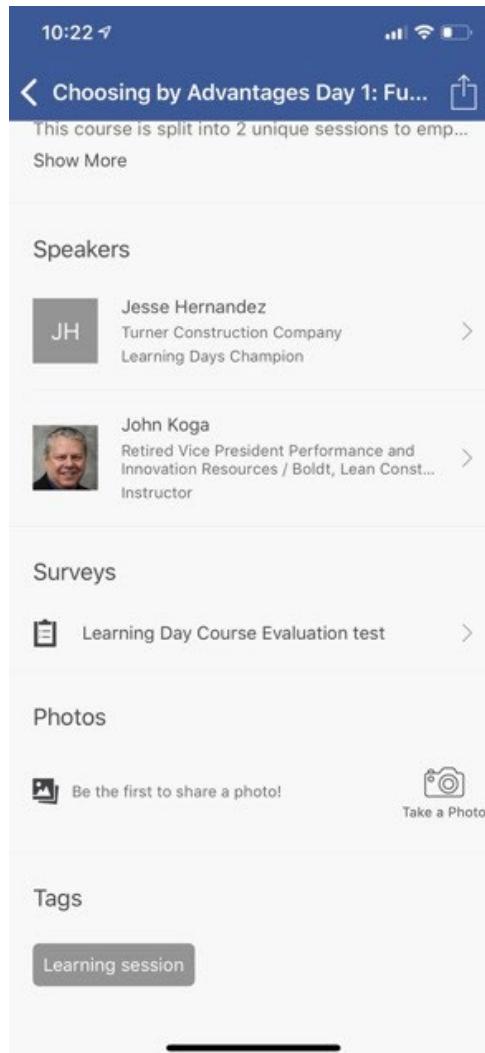
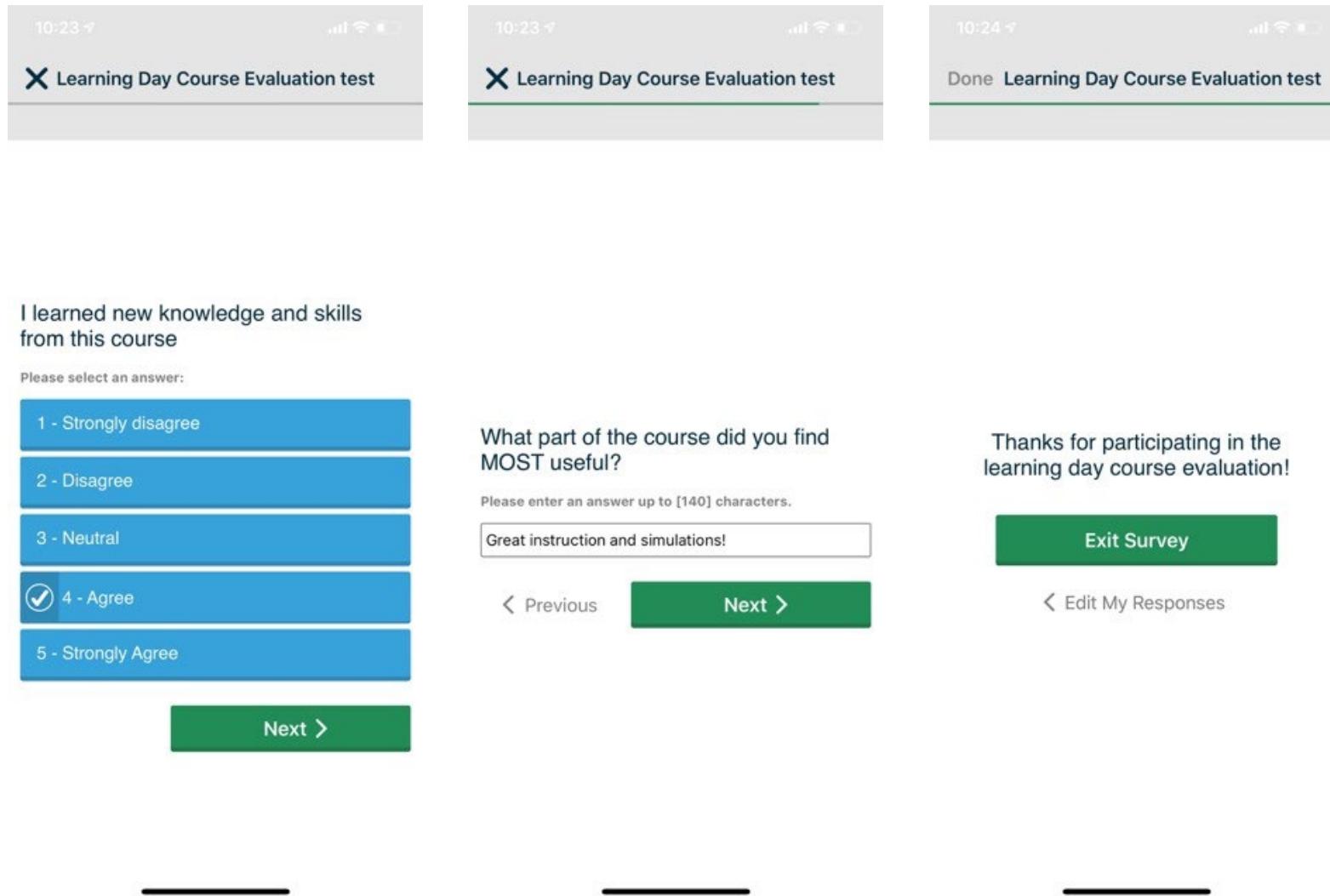
# Find each learning day session on the app!



The screenshots show the app's interface for the 2019 LCI Congress. The first screenshot shows the main navigation menu with various icons for Interact Feed, Schedule, Speakers, Sponsors, Exhibitors, PCL Construction, Maps, Attendees, Contributors, About, Overall Congress Eval..., Top-rated Presentations, Search, LCI website, and Transportation. The second screenshot shows the 'Schedule' page with tabs for 'All Sessions' and 'My Schedule', and a date selector for Monday, Tuesday, and Wednesday. The third screenshot shows a detailed view of a session titled 'Choosing by Advantages Day 1: Fundamental CBA - Choosing one from two or more Alternatives' on Tuesday, Oct 14, from 8:00 AM to 5:00 PM, located in room 203C. The session is described as 'Capacity Full'.

1. Click on the navigation icon “schedule”
2. Click on Monday or Tuesday to locate each learning day session.
3. You will see course description, room number and speaker/champion bios.

# Rate each learning day session on the app!

I learned new knowledge and skills from this course

Please select an answer:

1 - Strongly disagree  
2 - Disagree  
3 - Neutral  
 4 - Agree  
5 - Strongly Agree

What part of the course did you find MOST useful?

Please enter an answer up to [140] characters.

Great instruction and simulations!

Next >

Done Learning Day Course Evaluation test

Thanks for participating in the learning day course evaluation!

Exit Survey

Previous Next >

Edit My Responses

4. Scroll to bottom of page to click on “learning day course evaluation”.
5. First 11 questions require a response.
6. Last two questions are open-ended “what did you find most and least useful”, open ended.
7. Select “exit survey”.

# Questions?

Some answers too

---

This concludes The American Institute of Architects  
Continuing Education Systems Course

---

Lean Construction Institute



[info@leanconstruction.org](mailto:info@leanconstruction.org)

**In the spirit of continuous improvement, we would like to remind you to complete this session's survey in the Congress app! We look forward to receiving your feedback.**



**20<sup>TH</sup> LCI CONGRESS**  
**OCTOBER 15-19 • ORLANDO, FL**