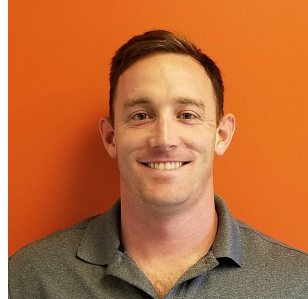


Extreme Collaboration: Improvisation Meets Planning

Andrew Piland

September 28, 2021

Introduction



Andrew Piland

Manager, Tech and Referral Partnerships

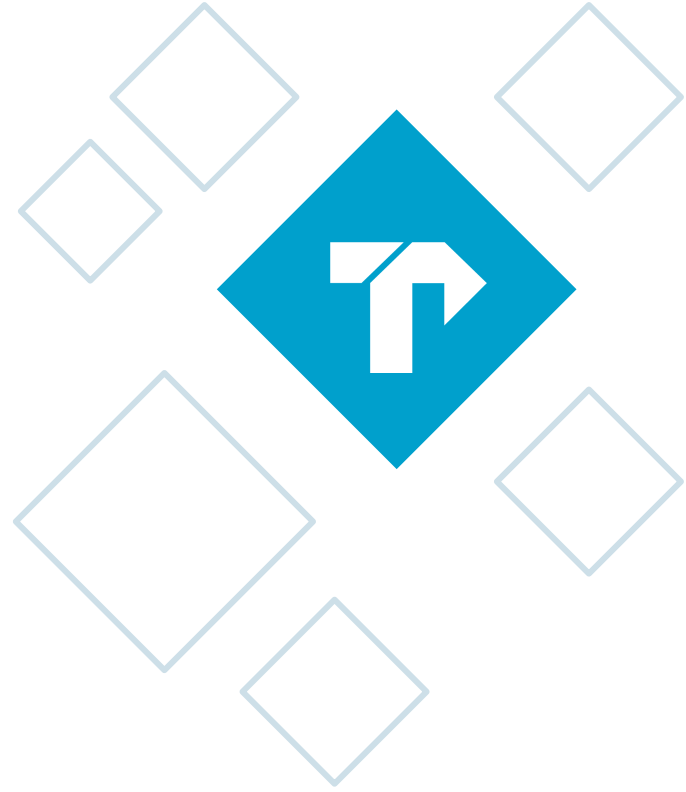
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Discussion Topics

- Introduction
- Leadership Framework
 - Respect for People
 - How We Work Together
- Meeting Framework
 - Meeting Cadence
 - Set Up the Room
- Q&A

Leadership Framework



Respect for People: “Jazz Improvisation for Radical Collaboration” by Jim Kalbach

- First principle of Lean is Respect for People
- An extreme form of teamwork
- Set standard meeting cadence
- Kalbach’s “Big Ears”
 - Listening more to others playing than to themselves

Structured Noise is Music. Without Structure, It’s Just Noise. Make Music, Not Noise.

Divergent Collaboration

Admiring the problem

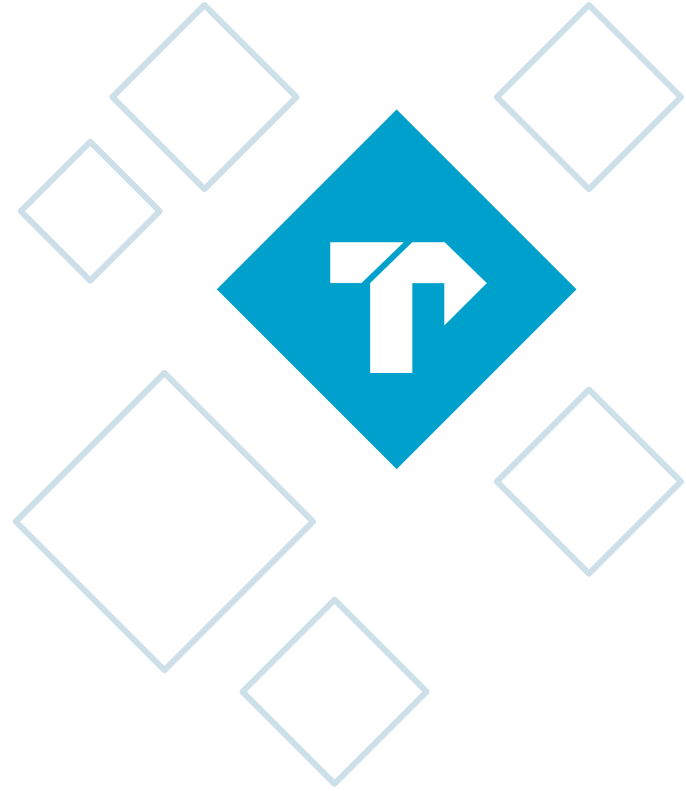
- Validate the people you have
- Keep to the timeline
- “Yes, AND” instead of “Yes, BUT”

Convergent Collaboration

Solving the problem

- Widdle down the ideas
- Adjust what you can
- Understand what can actually be built out now

Meeting Framework



Meeting Cadence

- **Reliable times**
 - Weekly meetings should be at the top of your priority list to build that structure and dependability
 - Keep showing up even when addressing tough topics
- **Agenda**
 - Come to the meeting having done your homework
 - Send out milestones and objectives 48 hours beforehand
- **Structure**
 - Let teams speak freely but within a certain time frame
 - Get to the point quickly - more operational to avoid tangents

Set Up the Room

- Visuals and space
- Drawings on the wall - chest height 4-6 ft.
- Mitigating Human Elements
 - No chairs
 - No eating

Thank you!

Any Questions?

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- **Listen to *Voices of Construction* Podcast (Available on Spotify, Apple Podcast, & SoundCloud)**
- **Meet me at LCI Congress October 19-21 at the Touchplan Booth #227!**

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